

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE5098</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                   |                                                                                 |                                                                                       |           |           |                 |        |                     |                 |                                                   |                     |                |                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
|----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------|---------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|-----------|-----------|-----------------|--------|---------------------|-----------------|---------------------------------------------------|---------------------|----------------|---------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-----------------|-----|--|---|---------------------|-----------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                   |                                                                                 |                                                                                       |           |           |                 |        |                     |                 |                                                   |                     |                |                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                   |                                                                                 |                                                                                       |           |           |                 |        |                     |                 |                                                   |                     |                |                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9820536525                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                   |                                                                                 |                                                                                       |           |           |                 |        |                     |                 |                                                   |                     |                |                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Name :</b>               | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                   | <b>Technician Mobile :</b>                                                      | 8080922985                                                                            |           |           |                 |        |                     |                 |                                                   |                     |                |                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | <b>Date &amp; Time :</b>                          | 29-03-2022 10:10:08                                                             |                                                                                       |           |           |                 |        |                     |                 |                                                   |                     |                |                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                   |                                                                                 |                                                                                       |           |           |                 |        |                     |                 |                                                   |                     |                |                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Company Name/Client Name :             | Vireshwar Heights                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Customer's Mobile :                               | 9820536525                                                                      | Name :                                                                                | Dhiru Sir |           |                 |        |                     |                 |                                                   |                     |                |                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                   |                                                                                 |                                                                                       |           |           |                 |        |                     |                 |                                                   |                     |                |                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                   |                                                                                 |                                                                                       |           |           |                 |        |                     |                 |                                                   |                     |                |                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                   |                                                                                 |                                                                                       |           |           |                 |        |                     |                 |                                                   |                     |                |                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                   | Type :                                                                          |                                                                                       |           |           |                 |        |                     |                 |                                                   |                     |                |                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Product Name :</b>                  | Intercom                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                   |                                                                                 |                                                                                       |           |           |                 |        |                     |                 |                                                   |                     |                |                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain :</b>                      | flat no 701 intercom issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                   |                                                                                 |                                                                                       |           |           |                 |        |                     |                 |                                                   |                     |                |                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Comment :</b>            | intercom line working ok and vdp key buten issue and client requirement new vdp                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                   |                                                                                 |                                                                                       |           |           |                 |        |                     |                 |                                                   |                     |                |                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                   |                                                                                 |                                                                                       |           |           |                 |        |                     |                 |                                                   |                     |                |                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Remark :</b>                        | intercom line working ok and vdp key buten issue and client requirement new vdp                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                   |                                                                                 |                                                                                       |           |           |                 |        |                     |                 |                                                   |                     |                |                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>29-03-2022 01:24:45</td><td>Siddhesh Chavan</td><td>Completed</td><td>intercom line working ok and vdp key buten issue and client requirement new vdp</td><td></td></tr><tr><td>29-03-2022 10:10:21</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>29-03-2022 10:10:08</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                   |                                                                                 |                                                                                       |           | Date Time | Technician Name | Status | Remark              | Sign            | 29-03-2022 01:24:45                               | Siddhesh Chavan     | Completed      | intercom line working ok and vdp key buten issue and client requirement new vdp |  | 29-03-2022 10:10:21 | Siddhesh Chavan | New |  | - | 29-03-2022 10:10:08 | Siddhesh Chavan | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Status                                            | Remark                                                                          | Sign                                                                                  |           |           |                 |        |                     |                 |                                                   |                     |                |                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 29-03-2022 01:24:45                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Completed                                         | intercom line working ok and vdp key buten issue and client requirement new vdp |  |           |           |                 |        |                     |                 |                                                   |                     |                |                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 29-03-2022 10:10:21                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | New                                               |                                                                                 | -                                                                                     |           |           |                 |        |                     |                 |                                                   |                     |                |                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 29-03-2022 10:10:08                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | New                                               |                                                                                 | -                                                                                     |           |           |                 |        |                     |                 |                                                   |                     |                |                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>29-03-2022 01:40:27</td><td>Siddhesh Chavan</td><td>502 intercom line working ok and vdp butten issue</td></tr><tr><td>21-01-2022 01:03:16</td><td>Atique Salmani</td><td>instrument installed on wall and working ok .</td></tr></tbody></table>                                                                                                                                                                                                                                                 |                                                   |                                                                                 |                                                                                       |           | Date Time | Technician Name | Remark | 29-03-2022 01:40:27 | Siddhesh Chavan | 502 intercom line working ok and vdp butten issue | 21-01-2022 01:03:16 | Atique Salmani | instrument installed on wall and working ok .                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Remark                                            |                                                                                 |                                                                                       |           |           |                 |        |                     |                 |                                                   |                     |                |                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 29-03-2022 01:40:27                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | 502 intercom line working ok and vdp butten issue |                                                                                 |                                                                                       |           |           |                 |        |                     |                 |                                                   |                     |                |                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 21-01-2022 01:03:16                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | instrument installed on wall and working ok .     |                                                                                 |                                                                                       |           |           |                 |        |                     |                 |                                                   |                     |                |                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |