

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE15704</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                            |                                                     |                                                                                       |           |           |                 |        |                     |              |                           |                     |            |                                                                                                            |   |                     |                |           |                                                     |                                                                                       |                     |                |           |                                                     |                                                                                       |                     |                |     |  |   |
|-----------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------|-----------------------------------------------------|---------------------------------------------------------------------------------------|-----------|-----------|-----------------|--------|---------------------|--------------|---------------------------|---------------------|------------|------------------------------------------------------------------------------------------------------------|---|---------------------|----------------|-----------|-----------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|----------------|-----------|-----------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|----------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                            |                                                     |                                                                                       |           |           |                 |        |                     |              |                           |                     |            |                                                                                                            |   |                     |                |           |                                                     |                                                                                       |                     |                |           |                                                     |                                                                                       |                     |                |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                            |                                                     |                                                                                       |           |           |                 |        |                     |              |                           |                     |            |                                                                                                            |   |                     |                |           |                                                     |                                                                                       |                     |                |           |                                                     |                                                                                       |                     |                |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9820536525                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                            |                                                     |                                                                                       |           |           |                 |        |                     |              |                           |                     |            |                                                                                                            |   |                     |                |           |                                                     |                                                                                       |                     |                |           |                                                     |                                                                                       |                     |                |     |  |   |
| <b>Technician Name :</b>                | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                            | <b>Technician Mobile :</b>                          | 8080922984                                                                            |           |           |                 |        |                     |              |                           |                     |            |                                                                                                            |   |                     |                |           |                                                     |                                                                                       |                     |                |           |                                                     |                                                                                       |                     |                |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | <b>Date &amp; Time :</b>                                                                                   | 03-09-2025 10:46:01                                 |                                                                                       |           |           |                 |        |                     |              |                           |                     |            |                                                                                                            |   |                     |                |           |                                                     |                                                                                       |                     |                |           |                                                     |                                                                                       |                     |                |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                            |                                                     |                                                                                       |           |           |                 |        |                     |              |                           |                     |            |                                                                                                            |   |                     |                |           |                                                     |                                                                                       |                     |                |           |                                                     |                                                                                       |                     |                |     |  |   |
| Company Name/Client Name :              | Vireshwar Heights                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Customer's Mobile :                                                                                        | 9820536525                                          | Name :                                                                                | Dhiru Sir |           |                 |        |                     |              |                           |                     |            |                                                                                                            |   |                     |                |           |                                                     |                                                                                       |                     |                |           |                                                     |                                                                                       |                     |                |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                            |                                                     |                                                                                       |           |           |                 |        |                     |              |                           |                     |            |                                                                                                            |   |                     |                |           |                                                     |                                                                                       |                     |                |           |                                                     |                                                                                       |                     |                |     |  |   |
| Mumbai , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                            |                                                     |                                                                                       |           |           |                 |        |                     |              |                           |                     |            |                                                                                                            |   |                     |                |           |                                                     |                                                                                       |                     |                |           |                                                     |                                                                                       |                     |                |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                            |                                                     |                                                                                       |           |           |                 |        |                     |              |                           |                     |            |                                                                                                            |   |                     |                |           |                                                     |                                                                                       |                     |                |           |                                                     |                                                                                       |                     |                |     |  |   |
| Expiry Date :                           | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                            | Type :                                              |                                                                                       |           |           |                 |        |                     |              |                           |                     |            |                                                                                                            |   |                     |                |           |                                                     |                                                                                       |                     |                |           |                                                     |                                                                                       |                     |                |     |  |   |
| <b>Product Name :</b>                   | Intercom                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                            |                                                     |                                                                                       |           |           |                 |        |                     |              |                           |                     |            |                                                                                                            |   |                     |                |           |                                                     |                                                                                       |                     |                |           |                                                     |                                                                                       |                     |                |     |  |   |
| <b>Complain :</b>                       | 1003 intercom some line issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                            |                                                     |                                                                                       |           |           |                 |        |                     |              |                           |                     |            |                                                                                                            |   |                     |                |           |                                                     |                                                                                       |                     |                |           |                                                     |                                                                                       |                     |                |     |  |   |
| <b>Technician Comment :</b>             | 1003 cable find out and programming done working ok                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                            |                                                     |                                                                                       |           |           |                 |        |                     |              |                           |                     |            |                                                                                                            |   |                     |                |           |                                                     |                                                                                       |                     |                |           |                                                     |                                                                                       |                     |                |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                            |                                                     |                                                                                       |           |           |                 |        |                     |              |                           |                     |            |                                                                                                            |   |                     |                |           |                                                     |                                                                                       |                     |                |           |                                                     |                                                                                       |                     |                |     |  |   |
| <b>Remark :</b>                         | 1003 cable find out and programming done working ok                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                            |                                                     |                                                                                       |           |           |                 |        |                     |              |                           |                     |            |                                                                                                            |   |                     |                |           |                                                     |                                                                                       |                     |                |           |                                                     |                                                                                       |                     |                |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>13-11-2025 12:55:48</td><td>Atique Salmani</td><td>Cancelled</td><td></td><td>-</td></tr><tr><td>03-09-2025 04:30:39</td><td>Atique Salmani</td><td>Completed</td><td>1003 cable find out and programming done working ok</td><td></td></tr><tr><td>03-09-2025 04:30:39</td><td>Atique Salmani</td><td>Completed</td><td>1003 cable find out and programming done working ok</td><td></td></tr><tr><td>03-09-2025 10:46:22</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                            |                                                     |                                                                                       |           | Date Time | Technician Name | Status | Remark              | Sign         | 13-11-2025 12:55:48       | Atique Salmani      | Cancelled  |                                                                                                            | - | 03-09-2025 04:30:39 | Atique Salmani | Completed | 1003 cable find out and programming done working ok |  | 03-09-2025 04:30:39 | Atique Salmani | Completed | 1003 cable find out and programming done working ok |  | 03-09-2025 10:46:22 | Atique Salmani | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Status                                                                                                     | Remark                                              | Sign                                                                                  |           |           |                 |        |                     |              |                           |                     |            |                                                                                                            |   |                     |                |           |                                                     |                                                                                       |                     |                |           |                                                     |                                                                                       |                     |                |     |  |   |
| 13-11-2025 12:55:48                     | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Cancelled                                                                                                  |                                                     | -                                                                                     |           |           |                 |        |                     |              |                           |                     |            |                                                                                                            |   |                     |                |           |                                                     |                                                                                       |                     |                |           |                                                     |                                                                                       |                     |                |     |  |   |
| 03-09-2025 04:30:39                     | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Completed                                                                                                  | 1003 cable find out and programming done working ok |  |           |           |                 |        |                     |              |                           |                     |            |                                                                                                            |   |                     |                |           |                                                     |                                                                                       |                     |                |           |                                                     |                                                                                       |                     |                |     |  |   |
| 03-09-2025 04:30:39                     | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Completed                                                                                                  | 1003 cable find out and programming done working ok |  |           |           |                 |        |                     |              |                           |                     |            |                                                                                                            |   |                     |                |           |                                                     |                                                                                       |                     |                |           |                                                     |                                                                                       |                     |                |     |  |   |
| 03-09-2025 10:46:22                     | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | New                                                                                                        |                                                     | -                                                                                     |           |           |                 |        |                     |              |                           |                     |            |                                                                                                            |   |                     |                |           |                                                     |                                                                                       |                     |                |           |                                                     |                                                                                       |                     |                |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>08-11-2025 10:14:06</td><td>PratikLogade</td><td>The work is already done.</td></tr><tr><td>05-11-2025 10:20:37</td><td>MaroofRaza</td><td>Ppm done□ one power supply faulty new power supply install dvr beef sound issue resolved set date and time</td></tr></tbody></table>                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                            |                                                     |                                                                                       |           | Date Time | Technician Name | Remark | 08-11-2025 10:14:06 | PratikLogade | The work is already done. | 05-11-2025 10:20:37 | MaroofRaza | Ppm done□ one power supply faulty new power supply install dvr beef sound issue resolved set date and time |   |                     |                |           |                                                     |                                                                                       |                     |                |           |                                                     |                                                                                       |                     |                |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Remark                                                                                                     |                                                     |                                                                                       |           |           |                 |        |                     |              |                           |                     |            |                                                                                                            |   |                     |                |           |                                                     |                                                                                       |                     |                |           |                                                     |                                                                                       |                     |                |     |  |   |
| 08-11-2025 10:14:06                     | PratikLogade                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | The work is already done.                                                                                  |                                                     |                                                                                       |           |           |                 |        |                     |              |                           |                     |            |                                                                                                            |   |                     |                |           |                                                     |                                                                                       |                     |                |           |                                                     |                                                                                       |                     |                |     |  |   |
| 05-11-2025 10:20:37                     | MaroofRaza                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Ppm done□ one power supply faulty new power supply install dvr beef sound issue resolved set date and time |                                                     |                                                                                       |           |           |                 |        |                     |              |                           |                     |            |                                                                                                            |   |                     |                |           |                                                     |                                                                                       |                     |                |           |                                                     |                                                                                       |                     |                |     |  |   |