




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE12231																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	9820536525																			
Technician Name :	Ravi Rajbhar		Technician Mobile :	8080922965																
Ticket Type :	Complain	Date & Time :	24-07-2024 05:13:33																	
Vendor Details :																				
Company Name/Client Name :	Vireshwar Heights	Customer's Mobile :	9820536525	Name :	Dhiru Sir															
Address :																				
Mumbai , , , , Maharashtra																				
AMC Details :																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
Product Name :	Intercom																			
Complain :	4-5 flats intercom not working																			
Technician Comment :	901- intercom issue resolved 1302 - intercom line ok video door phone instrument issue need to change (new phone) 1004 - not used phone 1204 not allow or not check 103 line ok need to change phone 602 - intercom issue resolved																			
Complain Operator :	Desktop - Apurva Vajaria																			
Remark :	901- intercom issue resolved 1302 - intercom line ok video door phone instrument issue need to change (new phone) 1004 - not used phone 1204 not allow or not check 103 line ok need to change phone 602 - intercom issue resolved																			
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>25-07-2024 05:00:30</td><td>Ravi Rajbhar</td><td>Completed</td><td>901- intercom issue resolved 1302 - intercom line ok video door phone instrument issue need to change (new phone) 1004 - not used phone 1204 not allow or not check 103 line ok need to change phone 602 - intercom issue resolved</td><td></td></tr><tr><td>25-07-2024 11:44:22</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	25-07-2024 05:00:30	Ravi Rajbhar	Completed	901- intercom issue resolved 1302 - intercom line ok video door phone instrument issue need to change (new phone) 1004 - not used phone 1204 not allow or not check 103 line ok need to change phone 602 - intercom issue resolved		25-07-2024 11:44:22	Ravi Rajbhar	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	20-08-2024 03:16:17	Ravi Rajbhar	flat no. 601 intercom issue resolved and ok working done duct side cable check and reconnecting
	15-06-2024 12:52:55	Atique Salmani	All cameras was lagging So All cameras resolution was 2560*1440 Now changed it 2304*1296 Frame 20 quality higher bit 2 Mbps And also changed 1metr new pachcode NVR to swich . NVR pass .Vallabh@12 Camera pass Vallabh12 NVR ip 192.168.29.166