

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE11624</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                  |                                                                                                                                                                                   |                                                                                       |           |           |                 |        |                     |                 |                                                                                                                                                  |                     |               |                                                                                                                                                                                   |                                                                                       |                     |              |     |  |   |
|-----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|-----------|-----------|-----------------|--------|---------------------|-----------------|--------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|---------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                  |                                                                                                                                                                                   |                                                                                       |           |           |                 |        |                     |                 |                                                                                                                                                  |                     |               |                                                                                                                                                                                   |                                                                                       |                     |              |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                  |                                                                                                                                                                                   |                                                                                       |           |           |                 |        |                     |                 |                                                                                                                                                  |                     |               |                                                                                                                                                                                   |                                                                                       |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9820536525                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                  |                                                                                                                                                                                   |                                                                                       |           |           |                 |        |                     |                 |                                                                                                                                                  |                     |               |                                                                                                                                                                                   |                                                                                       |                     |              |     |  |   |
| <b>Technician Name :</b>                | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                                  | <b>Technician Mobile :</b>                                                                                                                                                        | 8080922965                                                                            |           |           |                 |        |                     |                 |                                                                                                                                                  |                     |               |                                                                                                                                                                                   |                                                                                       |                     |              |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | <b>Date &amp; Time :</b>                                                                                                                         | 13-05-2024 10:42:04                                                                                                                                                               |                                                                                       |           |           |                 |        |                     |                 |                                                                                                                                                  |                     |               |                                                                                                                                                                                   |                                                                                       |                     |              |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                  |                                                                                                                                                                                   |                                                                                       |           |           |                 |        |                     |                 |                                                                                                                                                  |                     |               |                                                                                                                                                                                   |                                                                                       |                     |              |     |  |   |
| Company Name/Client Name :              | Khushboo Diamonds                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Customer's Mobile :                                                                                                                              | 9820536525                                                                                                                                                                        | Name :                                                                                | Dhiru Sir |           |                 |        |                     |                 |                                                                                                                                                  |                     |               |                                                                                                                                                                                   |                                                                                       |                     |              |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                  |                                                                                                                                                                                   |                                                                                       |           |           |                 |        |                     |                 |                                                                                                                                                  |                     |               |                                                                                                                                                                                   |                                                                                       |                     |              |     |  |   |
| Mumbai , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                  |                                                                                                                                                                                   |                                                                                       |           |           |                 |        |                     |                 |                                                                                                                                                  |                     |               |                                                                                                                                                                                   |                                                                                       |                     |              |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                  |                                                                                                                                                                                   |                                                                                       |           |           |                 |        |                     |                 |                                                                                                                                                  |                     |               |                                                                                                                                                                                   |                                                                                       |                     |              |     |  |   |
| <b>Expiry Date :</b>                    | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                  | <b>Type :</b>                                                                                                                                                                     |                                                                                       |           |           |                 |        |                     |                 |                                                                                                                                                  |                     |               |                                                                                                                                                                                   |                                                                                       |                     |              |     |  |   |
| <b>Product Name :</b>                   | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                  |                                                                                                                                                                                   |                                                                                       |           |           |                 |        |                     |                 |                                                                                                                                                  |                     |               |                                                                                                                                                                                   |                                                                                       |                     |              |     |  |   |
| <b>Complain :</b>                       | camera no. 4 getting off issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                  |                                                                                                                                                                                   |                                                                                       |           |           |                 |        |                     |                 |                                                                                                                                                  |                     |               |                                                                                                                                                                                   |                                                                                       |                     |              |     |  |   |
| <b>Technician Comment :</b>             | cmaera no. 4 on off issueresolved but Under observation going all cmaera password change - cctv 1234 and on poe switch install giga 10/100/1000 and old remove and take to office                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                  |                                                                                                                                                                                   |                                                                                       |           |           |                 |        |                     |                 |                                                                                                                                                  |                     |               |                                                                                                                                                                                   |                                                                                       |                     |              |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                  |                                                                                                                                                                                   |                                                                                       |           |           |                 |        |                     |                 |                                                                                                                                                  |                     |               |                                                                                                                                                                                   |                                                                                       |                     |              |     |  |   |
| <b>Remark :</b>                         | cmaera no. 4 on off issueresolved but Under observation going all cmaera password change - cctv 1234 and on poe switch install giga 10/100/1000 and old remove and take to office                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                  |                                                                                                                                                                                   |                                                                                       |           |           |                 |        |                     |                 |                                                                                                                                                  |                     |               |                                                                                                                                                                                   |                                                                                       |                     |              |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>13-05-2024 02:51:16</td><td>Ravi Rajbhar</td><td>Completed</td><td>cmaera no. 4 on off issueresolved but Under observation going all cmaera password change - cctv 1234 and on poe switch install giga 10/100/1000 and old remove and take to office</td><td></td></tr><tr><td>13-05-2024 12:13:26</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                                                                  |                                                                                                                                                                                   |                                                                                       |           | Date Time | Technician Name | Status | Remark              | Sign            | 13-05-2024 02:51:16                                                                                                                              | Ravi Rajbhar        | Completed     | cmaera no. 4 on off issueresolved but Under observation going all cmaera password change - cctv 1234 and on poe switch install giga 10/100/1000 and old remove and take to office |  | 13-05-2024 12:13:26 | Ravi Rajbhar | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Status                                                                                                                                           | Remark                                                                                                                                                                            | Sign                                                                                  |           |           |                 |        |                     |                 |                                                                                                                                                  |                     |               |                                                                                                                                                                                   |                                                                                       |                     |              |     |  |   |
| 13-05-2024 02:51:16                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Completed                                                                                                                                        | cmaera no. 4 on off issueresolved but Under observation going all cmaera password change - cctv 1234 and on poe switch install giga 10/100/1000 and old remove and take to office |  |           |           |                 |        |                     |                 |                                                                                                                                                  |                     |               |                                                                                                                                                                                   |                                                                                       |                     |              |     |  |   |
| 13-05-2024 12:13:26                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | New                                                                                                                                              |                                                                                                                                                                                   | -                                                                                     |           |           |                 |        |                     |                 |                                                                                                                                                  |                     |               |                                                                                                                                                                                   |                                                                                       |                     |              |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>30-04-2024 04:44:53</td><td>Siddhesh Chavan</td><td>data download done done software install pending and one camera demo done 06.05.2024 - Siddhesh - Software install done and report generate done</td></tr><tr><td>30-04-2024 12:00:42</td><td>PrashantSaroj</td><td>1..6TB. HDD Install and one camera off issue done</td></tr></tbody></table>                                                                                                                                               |                                                                                                                                                  |                                                                                                                                                                                   |                                                                                       |           | Date Time | Technician Name | Remark | 30-04-2024 04:44:53 | Siddhesh Chavan | data download done done software install pending and one camera demo done 06.05.2024 - Siddhesh - Software install done and report generate done | 30-04-2024 12:00:42 | PrashantSaroj | 1..6TB. HDD Install and one camera off issue done                                                                                                                                 |                                                                                       |                     |              |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Remark                                                                                                                                           |                                                                                                                                                                                   |                                                                                       |           |           |                 |        |                     |                 |                                                                                                                                                  |                     |               |                                                                                                                                                                                   |                                                                                       |                     |              |     |  |   |
| 30-04-2024 04:44:53                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | data download done done software install pending and one camera demo done 06.05.2024 - Siddhesh - Software install done and report generate done |                                                                                                                                                                                   |                                                                                       |           |           |                 |        |                     |                 |                                                                                                                                                  |                     |               |                                                                                                                                                                                   |                                                                                       |                     |              |     |  |   |
| 30-04-2024 12:00:42                     | PrashantSaroj                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | 1..6TB. HDD Install and one camera off issue done                                                                                                |                                                                                                                                                                                   |                                                                                       |           |           |                 |        |                     |                 |                                                                                                                                                  |                     |               |                                                                                                                                                                                   |                                                                                       |                     |              |     |  |   |