## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

| Service Status Details : VE11331  |  |                 |       |      |                        |   |            |      |           |
|-----------------------------------|--|-----------------|-------|------|------------------------|---|------------|------|-----------|
| Priority:                         | Low  |                 |       |      |                        |   |            |      |           |
| Created By:                       | Admin - Apurva Vajaria   |                 |       |      |                        |   |            |      |           |
| Complaint Mob.<br>No. :           | 9820536525   |                 |       |      |                        |   |            |      |           |
| Technician Name                   | Mayur Yadav  |                 |       |      | Technician Mobile :    |   | 8411951301 |      |           |
| Ticket Type :                     | New Installation Date & Time :   |                 |       |      | 06-04-                 | 2024 06:51:29   |            |      |           |
| Vendor Details :                  |  |                 |       |      |                        |   |            |      |           |
| Company<br>Name/Client Name<br>:  | Khushboo<br>Diamonds   |                 |       | oile | 9820536525             |   | Nam        | e:   | Dhiru Sir |
| Address:                          |  |                 |       |      |                        |   |            |      |           |
| Mumbai,,,,Maharashtra             |  |                 |       |      |                        |   |            |      |           |
| AMC Details :                     |  |                 |       |      |                        |   |            |      |           |
| Expiry Date :                     | 01-01-1970 05:30:00  |                 |       |      | Type:                  | Type:   |            |      |           |
| <b>Product Name:</b>              | Access   |                 |       |      |                        |   |            |      |           |
| Complain:                         | Biometric installation and recording need to give in pendrive  |                 |       |      |                        |   |            |      |           |
| Technician<br>Comment :           | Biometric device install Finger added also explain how to add HDMI cable install and recording check Backup in pendrive for camera 4 and 15 30/04/2024 0900-1600 |                 |       |      |                        |   |            |      |           |
| Complain<br>Operator :            | Desktop - Apurva Vajaria   |                 |       |      |                        |   |            |      |           |
| Remark:                           | Biometric device install Finger added also explain how to add HDMI cable install and recording check Backup in pendrive for camera 4 and 15 30/04/2024 0900-1600 |                 |       |      |                        |   |            |      |           |
| Status History :                  | Date Time  | Technician Name |       | S    | tatus                  | Remark  |            | Sign |           |
|                                   | 06-04-2024<br>07:08:21   | MayurYadav      |       | Сот  | mpleted                | Biometric device install Finger<br>added also explain how to add<br>HDMI cable install and<br>recording check Backup in<br>pendrive for camera 4 and 15<br>30/04/2024 0900-1600 |            | Kron |           |
|                                   | 06-04-2024 MayurYadav<br>06:51:36  |                 | 'adav | Ne   | New                    |   |            |      | -         |
| Previous<br>Complain History<br>: | Date Time  |                 |       |      | Technician Name Remark |   |            |      | emark     |