


Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE11143					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9820536525				
Technician Name :	Atique Salmani		Technician Mobile :	8080922984	
Ticket Type :	Complain	Date & Time :	16-03-2024 02:30:55		
Vendor Details :					
Company Name/Client Name :	Vireshwar Heights	Customer's Mobile :	9820536525	Name :	Dhiru Sir
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	VDP				
Complain :	Dhiru bhai cannot view ground floor camera in screen				
Technician Comment :	New memory card installed and formatted recording on in wifi camera and dhiru bhai home cable trace and find out cable is on 12 floor duct also tagging on cable and camera end BNC dc changed and set angel working ok of lobby view in dhiru bhai home also checked 1402 intercom comax vdp ringer issue need to changed basic phone client will confirm.				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	New memory card installed and formatted recording on in wifi camera and dhiru bhai home cable trace and find out cable is on 12 floor duct also tagging on cable and camera end BNC dc changed and set angel working ok of lobby view in dhiru bhai home also checked 1402 intercom comax vdp ringer issue need to changed basic phone client will confirm.				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	02-04-2024 03:28:34	Atique Salmani	Completed	New memory card installed and formatted recording on in wifi camera and dhiru bhai home cable trace and find out cable is on 12 floor duct also tagging on cable and camera end BNC dc changed and set angel working ok of lobby view in dhiru bhai home also checked 1402 intercom comax vdp ringer issue need to changed basic phone client will confirm.	
	02-04-2024 11:01:33	Atique Salmani	New		-
	26-03-2024 11:44:54	Atique Salmani	New		-
	22-03-2024 11:13:47	Atique Salmani	New		-
	20-03-2024 10:14:49	Atique Salmani	New		-
	19-03-2024 11:08:26	Atique Salmani	New		-
	16-03-2024 06:09:45	Atique Salmani	New		-
Previous Complain History :	Date Time	Technician Name	Remark		
	26-03-2024 11:46:21	Ravi Rajbhar	dhiru sir home one wifi camera install with configuration done but SD card not install our side it's not recoding available and cmaera ok working user id - 9820684385 password - admin@123		
	14-03-2024 11:25:09	Atique Salmani	Intercom ppm done 703 issues resolved and 1004 also check line ok phone issue need to changed .		