




# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE11117</b>																				
<b>Priority :</b>	Low																			
<b>Created By :</b>	Admin - Apurva Vajaria																			
<b>Complaint Mob. No. :</b>	9820536525																			
<b>Technician Name :</b>	Atique Salmani		<b>Technician Mobile :</b>	8080922984																
<b>Ticket Type :</b>	AMC visiting	<b>Date &amp; Time :</b>	14-03-2024 11:25:09																	
<b>Vendor Details :</b>																				
<b>Company Name/Client Name :</b>	Vireshwar Heights	<b>Customer's Mobile :</b>	9820536525	<b>Name :</b>	Dhiru Sir															
<b>Address :</b>																				
Mumbai , , , , Maharashtra																				
<b>AMC Details :</b>																				
<b>Expiry Date :</b>	01-01-1970 05:30:00		<b>Type :</b>																	
<b>Product Name :</b>	Ppm																			
<b>Complain :</b>	Intercom PPM need to do																			
<b>Technician Comment :</b>	Intercom ppm done 703 issues resolved and 1004 also check line ok phone issue need to changed .																			
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																			
<b>Remark :</b>	Intercom ppm done 703 issues resolved and 1004 also check line ok phone issue need to changed .																			
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>15-03-2024 11:00:53</td><td>Atique Salmani</td><td>Completed</td><td>Intercom ppm done 703 issues resolved and 1004 also check line ok phone issue need to changed .</td><td></td></tr><tr><td>15-03-2024 10:00:35</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	15-03-2024 11:00:53	Atique Salmani	Completed	Intercom ppm done 703 issues resolved and 1004 also check line ok phone issue need to changed .		15-03-2024 10:00:35	Atique Salmani	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>26-03-2024 11:46:21</td><td>Ravi Rajbhar</td><td>dhiru sir home one wifi camera install with configuration done but SD card not install our side it's not recoding available and cmaera ok working user id - 9820684385 password - admin@123</td></tr><tr><td>16-03-2024 02:30:55</td><td>Atique Salmani</td><td>New memory card installed and formatted recording on in wifi camera and dhiru bhai home cable trace and find out cable is on 12 floor duct also taging on cable and camera end BNC dc changed and set angel working ok of lobby view in dhiru bhai home also checked 1402 intercom comax vdp ringer issue need to changed basic phone client will confirm.</td></tr></tbody></table>					Date Time	Technician Name	Remark	26-03-2024 11:46:21	Ravi Rajbhar	dhiru sir home one wifi camera install with configuration done but SD card not install our side it's not recoding available and cmaera ok working user id - 9820684385 password - admin@123	16-03-2024 02:30:55	Atique Salmani	New memory card installed and formatted recording on in wifi camera and dhiru bhai home cable trace and find out cable is on 12 floor duct also taging on cable and camera end BNC dc changed and set angel working ok of lobby view in dhiru bhai home also checked 1402 intercom comax vdp ringer issue need to changed basic phone client will confirm.						
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