Vallabh Enterprises

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Service Status Details : VE9937 **Priority** : Low **Created By :** Admin - Apurva Vajaria **Complaint Mob.** 8999052580 **No. : Technician Name** Sonu Kumar **Technician Mobile** 8454016444 Complain Date & Time : 28-10-2023 05:31:14 **Ticket Type : Vendor Details :** Mac JWD BKC Customer's Mobile 8999052580 Dharmil Company Name : Name/Client Name Bandra Harsora Address : Mumbai,,,, Maharashtra **AMC Details :** 01-01-1970 05:30:00 Expiry Date : Type : **Product Name :** CCTV **Complain**: back office camera is not working Back office camera not working issue resolved working ok and 1rj 45 connector used Technician **Comment**: Complain Desktop - Apurva Vajaria **Operator** : **Remark** : Back office camera not working issue resolved working ok and 1rj 45 connector used **Status History : Date Time Technician Name** Status Remark Sign 07-11-2023 10:35:23 Sonu Kumar Completed Back office camera not working issue resolved working ok and 1rj 45 connector used 07-11-2023 09:13:47 Sonu Kumar New 07-11-2023 09:12:14 Sonu Kumar New **Previous** Technician Date Time Remark **Complain History** Name 31-05-2022 Atique Salmani there is disconnected pie switch power cableso all cameras gone 09:51:07 offline reconnect and all working ok. 31-12-2021 Siddhesh 1)As per the discussion had with jaywant sir he has confirmed to 10:01:41 give the admin rights to heena madam for mac & clinique store Chavan 2) How to add employees also explained 3)Visited for admin rights and found they have removed the adpter of biometric and connected other device We have reconnected the device and given admin rights to heena madam.