




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE1320																									
Priority :	High																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9322875952																								
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																					
Ticket Type :	New Installation	Date & Time :	05-03-2020 04:26:17																						
Vendor Details :																									
Company Name/Client Name :	Peoples Gym - Modi Fitness Pvt Ltd	Customer's Mobile :	9322875952	Name :	Dharmendra Sir																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	Access																								
Complain :	2 DEVICE NEED TO INSTALL																								
Technician Comment :	access 10 device installed and add 2member finger and 2exit swich installed and working ok and also not vewing ghanshyam modi space office on static ip in ivms pc so check and important device and working ok also one camera pantry shifted near about 2/3 mtr angel set working ok																								
Complain Operator :	Desktop - Apurva Vajaria																								
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Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>05-03-2020 04:33:14</td><td>Atique Salmani</td><td>Completed</td><td>access 10 device installed and add 2member finger and 2exit swich installed and working ok and also not vewing ghanshyam modi space office on static ip in ivms pc so check and important device and working ok also one camera pantry shifted near about 2/3 mtr angel set working ok</td><td></td></tr><tr><td>05-03-2020 04:26:26</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>05-03-2020 04:26:18</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	05-03-2020 04:33:14	Atique Salmani	Completed	access 10 device installed and add 2member finger and 2exit swich installed and working ok and also not vewing ghanshyam modi space office on static ip in ivms pc so check and important device and working ok also one camera pantry shifted near about 2/3 mtr angel set working ok		05-03-2020 04:26:26	Atique Salmani	New		-	05-03-2020 04:26:18	Atique Salmani	New		-
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Previous Complain History :	Date Time	Technician Name	Remark
	25-02-2020 04:24:23	Atique Salmani	one door access cable contie check and nmbring and installed one access 10 and also told to sultana mam how to add fp and cameras vewing issue also resolved but swich side cat 6 cable is too short so its need to changed.
	17-02-2020 11:33:56	Atique Salmani	cheked the lan cable from swich to dvr by lan tester 4nmbr not getting blink from dvr end so recrimp and working ok and check approx one hour it's working.