




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE1159																									
Priority :	High																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9322875952																								
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																					
Ticket Type :	Complain	Date & Time :	17-02-2020 11:33:56																						
Vendor Details :																									
Company Name/Client Name :	Peoples Gym - Modi Fitness Pvt Ltd	Customer's Mobile :	9322875952	Name :	Dharmendra Sir																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	CCTV																								
Complain :	one camera issue the same was resolved 3 times before also but not Resolved																								
Technician Comment :	cheked the lan cable from swich to dvr by lan tester 4nmbr not getting blink from dvr end so recrimp and working ok and check approx one hour it's working.																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	cheked the lan cable from swich to dvr by lan tester 4nmbr not getting blink from dvr end so recrimp and working ok and check approx one hour it's working.																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>19-02-2020 03:56:46</td><td>Atique Salmani</td><td>Completed</td><td>cheked the lan cable from swich to dvr by lan tester 4nmbr not getting blink from dvr end so recrimp and working ok and check approx one hour it's working.</td><td></td></tr><tr><td>19-02-2020 03:44:02</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>17-02-2020 11:33:56</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	19-02-2020 03:56:46	Atique Salmani	Completed	cheked the lan cable from swich to dvr by lan tester 4nmbr not getting blink from dvr end so recrimp and working ok and check approx one hour it's working.		19-02-2020 03:44:02	Atique Salmani	New		-	17-02-2020 11:33:56	Atique Salmani	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>25-02-2020 04:24:23</td><td>Atique Salmani</td><td></td></tr><tr><td>13-02-2020 12:32:51</td><td>Atique Salmani</td><td>there is no complain for no vedeos of cameras issue in vewing on lan it's a continue ping issue recrimp from dvr ends and working ok if again camoplain for same then cable need to check by lan tester or dvr need to collect for service center.</td></tr></tbody></table>					Date Time	Technician Name	Remark	25-02-2020 04:24:23	Atique Salmani		13-02-2020 12:32:51	Atique Salmani	there is no complain for no vedeos of cameras issue in vewing on lan it's a continue ping issue recrimp from dvr ends and working ok if again camoplain for same then cable need to check by lan tester or dvr need to collect for service center.											
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