

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE6183</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                            |                            |            |            |           |                 |        |                     |                  |                               |                     |                 |                                                                            |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |
|----------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------|----------------------------|------------|------------|-----------|-----------------|--------|---------------------|------------------|-------------------------------|---------------------|-----------------|----------------------------------------------------------------------------|---|---------------------|------------|-----|--|---|---------------------|------------|-----|--|---|---------------------|------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                            |                            |            |            |           |                 |        |                     |                  |                               |                     |                 |                                                                            |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                            |                            |            |            |           |                 |        |                     |                  |                               |                     |                 |                                                                            |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9920051494                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                            |                            |            |            |           |                 |        |                     |                  |                               |                     |                 |                                                                            |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Technician Name :</b>               | Mayur Yadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                            | <b>Technician Mobile :</b> | 8411951301 |            |           |                 |        |                     |                  |                               |                     |                 |                                                                            |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | <b>Date &amp; Time :</b>                                                   | 16-08-2022 10:43:03        |            |            |           |                 |        |                     |                  |                               |                     |                 |                                                                            |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                            |                            |            |            |           |                 |        |                     |                  |                               |                     |                 |                                                                            |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |
| Company Name/Client Name :             | Air Cool Enterprises                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Customer's Mobile :                                                        | 9920051494                 | Name :     | Deven Shah |           |                 |        |                     |                  |                               |                     |                 |                                                                            |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                            |                            |            |            |           |                 |        |                     |                  |                               |                     |                 |                                                                            |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |
| Mumbai , , , 400067 , Maharashtra      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                            |                            |            |            |           |                 |        |                     |                  |                               |                     |                 |                                                                            |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                            |                            |            |            |           |                 |        |                     |                  |                               |                     |                 |                                                                            |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                            | Type :                     |            |            |           |                 |        |                     |                  |                               |                     |                 |                                                                            |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                            |                            |            |            |           |                 |        |                     |                  |                               |                     |                 |                                                                            |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complain :</b>                      | Mobile online issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                            |                            |            |            |           |                 |        |                     |                  |                               |                     |                 |                                                                            |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Technician Comment :</b>            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                            |                            |            |            |           |                 |        |                     |                  |                               |                     |                 |                                                                            |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                            |                            |            |            |           |                 |        |                     |                  |                               |                     |                 |                                                                            |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Remark :</b>                        | DVR offline issue network issue from client side router reset issue resolved.                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                            |                            |            |            |           |                 |        |                     |                  |                               |                     |                 |                                                                            |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>18-08-2022 11:11:36</td><td>MayurYadav</td><td>Completed</td><td></td><td>-</td></tr><tr><td>17-08-2022 10:21:52</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>16-08-2022 10:43:52</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>16-08-2022 10:43:03</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                            |                            |            |            | Date Time | Technician Name | Status | Remark              | Sign             | 18-08-2022 11:11:36           | MayurYadav          | Completed       |                                                                            | - | 17-08-2022 10:21:52 | MayurYadav | New |  | - | 16-08-2022 10:43:52 | MayurYadav | New |  | - | 16-08-2022 10:43:03 | MayurYadav | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Status                                                                     | Remark                     | Sign       |            |           |                 |        |                     |                  |                               |                     |                 |                                                                            |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |
| 18-08-2022 11:11:36                    | MayurYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Completed                                                                  |                            | -          |            |           |                 |        |                     |                  |                               |                     |                 |                                                                            |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |
| 17-08-2022 10:21:52                    | MayurYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | New                                                                        |                            | -          |            |           |                 |        |                     |                  |                               |                     |                 |                                                                            |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |
| 16-08-2022 10:43:52                    | MayurYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | New                                                                        |                            | -          |            |           |                 |        |                     |                  |                               |                     |                 |                                                                            |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |
| 16-08-2022 10:43:03                    | MayurYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | New                                                                        |                            | -          |            |           |                 |        |                     |                  |                               |                     |                 |                                                                            |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>21-07-2022 05:48:53</td><td>Prashant Nikalje</td><td>DVR online successfully done.</td></tr><tr><td>01-07-2022 04:50:56</td><td>Siddhesh Chavan</td><td>dvr online satting done and password reset doen new password = vallabh@123</td></tr></tbody></table>                                                                                                                                           |                                                                            |                            |            |            | Date Time | Technician Name | Remark | 21-07-2022 05:48:53 | Prashant Nikalje | DVR online successfully done. | 01-07-2022 04:50:56 | Siddhesh Chavan | dvr online satting done and password reset doen new password = vallabh@123 |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Remark                                                                     |                            |            |            |           |                 |        |                     |                  |                               |                     |                 |                                                                            |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |
| 21-07-2022 05:48:53                    | Prashant Nikalje                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | DVR online successfully done.                                              |                            |            |            |           |                 |        |                     |                  |                               |                     |                 |                                                                            |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |
| 01-07-2022 04:50:56                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | dvr online satting done and password reset doen new password = vallabh@123 |                            |            |            |           |                 |        |                     |                  |                               |                     |                 |                                                                            |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |