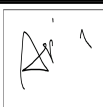
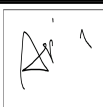
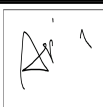


# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE575</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                           |                            |                                                                                       |            |           |                 |        |                     |             |                                                                                                                                                                           |                     |            |                                                                                                                                                        |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |
|---------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------|---------------------------------------------------------------------------------------|------------|-----------|-----------------|--------|---------------------|-------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|------------|--------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-----------|-----|--|---|---------------------|-----------|-----|--|---|---------------------|-----------|-----|--|---|---------------------|-----------|-----|--|---|
| <b>Priority :</b>                     | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                           |                            |                                                                                       |            |           |                 |        |                     |             |                                                                                                                                                                           |                     |            |                                                                                                                                                        |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |
| <b>Created By :</b>                   | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                                           |                            |                                                                                       |            |           |                 |        |                     |             |                                                                                                                                                                           |                     |            |                                                                                                                                                        |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |
| <b>Complaint Mob. No. :</b>           | 9987244440                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                           |                            |                                                                                       |            |           |                 |        |                     |             |                                                                                                                                                                           |                     |            |                                                                                                                                                        |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |
| <b>Technician Name :</b>              | Anil Yadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                           | <b>Technician Mobile :</b> | 8080922983                                                                            |            |           |                 |        |                     |             |                                                                                                                                                                           |                     |            |                                                                                                                                                        |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |
| <b>Ticket Type :</b>                  | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | <b>Date &amp; Time :</b>                                                                                                                                                  | 19-10-2019 02:50:44        |                                                                                       |            |           |                 |        |                     |             |                                                                                                                                                                           |                     |            |                                                                                                                                                        |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |
| <b>Vendor Details :</b>               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                           |                            |                                                                                       |            |           |                 |        |                     |             |                                                                                                                                                                           |                     |            |                                                                                                                                                        |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |
| <b>Company Name/Client Name :</b>     | Panchsheel Garden PQR Chs Ltd                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | <b>Customer's Mobile :</b>                                                                                                                                                | 9987244440                 | <b>Name :</b>                                                                         | Devang Sir |           |                 |        |                     |             |                                                                                                                                                                           |                     |            |                                                                                                                                                        |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |
| <b>Address :</b>                      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                           |                            |                                                                                       |            |           |                 |        |                     |             |                                                                                                                                                                           |                     |            |                                                                                                                                                        |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |
| Mumbai , , , 400067 , Maharashtra     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                           |                            |                                                                                       |            |           |                 |        |                     |             |                                                                                                                                                                           |                     |            |                                                                                                                                                        |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |
| <b>AMC Details :</b>                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                           |                            |                                                                                       |            |           |                 |        |                     |             |                                                                                                                                                                           |                     |            |                                                                                                                                                        |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |
| <b>Expiry Date :</b>                  | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                           | <b>Type :</b>              |                                                                                       |            |           |                 |        |                     |             |                                                                                                                                                                           |                     |            |                                                                                                                                                        |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |
| <b>Product Name :</b>                 | Time And Attendance                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                           |                            |                                                                                       |            |           |                 |        |                     |             |                                                                                                                                                                           |                     |            |                                                                                                                                                        |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |
| <b>Complain :</b>                     | data download issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                           |                            |                                                                                       |            |           |                 |        |                     |             |                                                                                                                                                                           |                     |            |                                                                                                                                                        |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |
| <b>Technician Comment :</b>           | attendance issue resolved.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                           |                            |                                                                                       |            |           |                 |        |                     |             |                                                                                                                                                                           |                     |            |                                                                                                                                                        |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |
| <b>Complain Operator :</b>            | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                                           |                            |                                                                                       |            |           |                 |        |                     |             |                                                                                                                                                                           |                     |            |                                                                                                                                                        |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |
| <b>Remark :</b>                       | attendance issue resolved.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                           |                            |                                                                                       |            |           |                 |        |                     |             |                                                                                                                                                                           |                     |            |                                                                                                                                                        |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |
| <b>Status History :</b>               | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>22-10-2019 12:22:19</td><td>AnilYadav</td><td>Completed</td><td>attendance issue resolved.</td><td></td></tr><tr><td>22-10-2019 12:20:53</td><td>AnilYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>19-10-2019 04:29:49</td><td>AnilYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>19-10-2019 02:50:49</td><td>AnilYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>19-10-2019 02:50:44</td><td>AnilYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                                                                                           |                            |                                                                                       |            | Date Time | Technician Name | Status | Remark              | Sign        | 22-10-2019 12:22:19                                                                                                                                                       | AnilYadav           | Completed  | attendance issue resolved.                                                                                                                             |  | 22-10-2019 12:20:53 | AnilYadav | New |  | - | 19-10-2019 04:29:49 | AnilYadav | New |  | - | 19-10-2019 02:50:49 | AnilYadav | New |  | - | 19-10-2019 02:50:44 | AnilYadav | New |  | - |
| Date Time                             | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Status                                                                                                                                                                    | Remark                     | Sign                                                                                  |            |           |                 |        |                     |             |                                                                                                                                                                           |                     |            |                                                                                                                                                        |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |
| 22-10-2019 12:22:19                   | AnilYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Completed                                                                                                                                                                 | attendance issue resolved. |  |            |           |                 |        |                     |             |                                                                                                                                                                           |                     |            |                                                                                                                                                        |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |
| 22-10-2019 12:20:53                   | AnilYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | New                                                                                                                                                                       |                            | -                                                                                     |            |           |                 |        |                     |             |                                                                                                                                                                           |                     |            |                                                                                                                                                        |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |
| 19-10-2019 04:29:49                   | AnilYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | New                                                                                                                                                                       |                            | -                                                                                     |            |           |                 |        |                     |             |                                                                                                                                                                           |                     |            |                                                                                                                                                        |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |
| 19-10-2019 02:50:49                   | AnilYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | New                                                                                                                                                                       |                            | -                                                                                     |            |           |                 |        |                     |             |                                                                                                                                                                           |                     |            |                                                                                                                                                        |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |
| 19-10-2019 02:50:44                   | AnilYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | New                                                                                                                                                                       |                            | -                                                                                     |            |           |                 |        |                     |             |                                                                                                                                                                           |                     |            |                                                                                                                                                        |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |
| <b>Previous Complain History :</b>    | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>22-12-2022 12:42:45</td><td>Munna Gupta</td><td>time track light software installation. LAN cable find and Rj 45 crimping. all employee added software. machine added employee explain. work complete working properly.??</td></tr><tr><td>18-12-2020 12:20:20</td><td>RishiDesai</td><td>added two finger print also shown how to add finger print and expianed whole software to new manager he also checked and shown how to generate report.</td></tr></tbody></table>                                                                                                                             |                                                                                                                                                                           |                            |                                                                                       |            | Date Time | Technician Name | Remark | 22-12-2022 12:42:45 | Munna Gupta | time track light software installation. LAN cable find and Rj 45 crimping. all employee added software. machine added employee explain. work complete working properly.?? | 18-12-2020 12:20:20 | RishiDesai | added two finger print also shown how to add finger print and expianed whole software to new manager he also checked and shown how to generate report. |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |
| Date Time                             | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Remark                                                                                                                                                                    |                            |                                                                                       |            |           |                 |        |                     |             |                                                                                                                                                                           |                     |            |                                                                                                                                                        |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |
| 22-12-2022 12:42:45                   | Munna Gupta                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | time track light software installation. LAN cable find and Rj 45 crimping. all employee added software. machine added employee explain. work complete working properly.?? |                            |                                                                                       |            |           |                 |        |                     |             |                                                                                                                                                                           |                     |            |                                                                                                                                                        |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |
| 18-12-2020 12:20:20                   | RishiDesai                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | added two finger print also shown how to add finger print and expianed whole software to new manager he also checked and shown how to generate report.                    |                            |                                                                                       |            |           |                 |        |                     |             |                                                                                                                                                                           |                     |            |                                                                                                                                                        |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |