

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE12157</b>                                                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                             |                            |                                                                                       |          |           |                 |        |                     |             |                                                  |                     |             |                                                                                                                                             |                                                                                       |                     |              |     |  |   |
|------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------|----------------------------|---------------------------------------------------------------------------------------|----------|-----------|-----------------|--------|---------------------|-------------|--------------------------------------------------|---------------------|-------------|---------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                                                                        | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                             |                            |                                                                                       |          |           |                 |        |                     |             |                                                  |                     |             |                                                                                                                                             |                                                                                       |                     |              |     |  |   |
| <b>Created By :</b>                                                                      | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                             |                            |                                                                                       |          |           |                 |        |                     |             |                                                  |                     |             |                                                                                                                                             |                                                                                       |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>                                                              | 9820222571                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                             |                            |                                                                                       |          |           |                 |        |                     |             |                                                  |                     |             |                                                                                                                                             |                                                                                       |                     |              |     |  |   |
| <b>Technician Name :</b>                                                                 | Chandan Yadav                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                             | <b>Technician Mobile :</b> | 9833262842                                                                            |          |           |                 |        |                     |             |                                                  |                     |             |                                                                                                                                             |                                                                                       |                     |              |     |  |   |
| <b>Ticket Type :</b>                                                                     | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                               | <b>Date &amp; Time :</b>                                                                                                                    | 16-07-2024 01:03:37        |                                                                                       |          |           |                 |        |                     |             |                                                  |                     |             |                                                                                                                                             |                                                                                       |                     |              |     |  |   |
| <b>Vendor Details :</b>                                                                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                             |                            |                                                                                       |          |           |                 |        |                     |             |                                                  |                     |             |                                                                                                                                             |                                                                                       |                     |              |     |  |   |
| Company Name/Client Name :                                                               | Hansal Diam                                                                                                                                                                                                                                                                                                                                                                                                                                            | Customer's Mobile :                                                                                                                         | 9820222571                 | Name :                                                                                | Dev Bhai |           |                 |        |                     |             |                                                  |                     |             |                                                                                                                                             |                                                                                       |                     |              |     |  |   |
| <b>Address :</b>                                                                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                             |                            |                                                                                       |          |           |                 |        |                     |             |                                                  |                     |             |                                                                                                                                             |                                                                                       |                     |              |     |  |   |
| Mumbai , Bandra Kurla Complex, Bandra East, Mumbai, Maharashtra, India , , , Maharashtra |                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                             |                            |                                                                                       |          |           |                 |        |                     |             |                                                  |                     |             |                                                                                                                                             |                                                                                       |                     |              |     |  |   |
| <b>AMC Details :</b>                                                                     |                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                             |                            |                                                                                       |          |           |                 |        |                     |             |                                                  |                     |             |                                                                                                                                             |                                                                                       |                     |              |     |  |   |
| Expiry Date :                                                                            | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                             | Type :                     |                                                                                       |          |           |                 |        |                     |             |                                                  |                     |             |                                                                                                                                             |                                                                                       |                     |              |     |  |   |
| <b>Product Name :</b>                                                                    | EPABX                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                             |                            |                                                                                       |          |           |                 |        |                     |             |                                                  |                     |             |                                                                                                                                             |                                                                                       |                     |              |     |  |   |
| <b>Complain :</b>                                                                        | Again epabx off issue                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                             |                            |                                                                                       |          |           |                 |        |                     |             |                                                  |                     |             |                                                                                                                                             |                                                                                       |                     |              |     |  |   |
| <b>Technician Comment :</b>                                                              | 9061 line working ok                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                             |                            |                                                                                       |          |           |                 |        |                     |             |                                                  |                     |             |                                                                                                                                             |                                                                                       |                     |              |     |  |   |
| <b>Complain Operator :</b>                                                               | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                             |                            |                                                                                       |          |           |                 |        |                     |             |                                                  |                     |             |                                                                                                                                             |                                                                                       |                     |              |     |  |   |
| <b>Remark :</b>                                                                          | 9061 line working ok                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                             |                            |                                                                                       |          |           |                 |        |                     |             |                                                  |                     |             |                                                                                                                                             |                                                                                       |                     |              |     |  |   |
| <b>Status History :</b>                                                                  | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>16-07-2024 03:11:35</td><td>ChandanYadav</td><td>Completed</td><td>9061 line working ok</td><td></td></tr><tr><td>16-07-2024 01:06:05</td><td>ChandanYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table>            |                                                                                                                                             |                            |                                                                                       |          | Date Time | Technician Name | Status | Remark              | Sign        | 16-07-2024 03:11:35                              | ChandanYadav        | Completed   | 9061 line working ok                                                                                                                        |  | 16-07-2024 01:06:05 | ChandanYadav | New |  | - |
| Date Time                                                                                | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                        | Status                                                                                                                                      | Remark                     | Sign                                                                                  |          |           |                 |        |                     |             |                                                  |                     |             |                                                                                                                                             |                                                                                       |                     |              |     |  |   |
| 16-07-2024 03:11:35                                                                      | ChandanYadav                                                                                                                                                                                                                                                                                                                                                                                                                                           | Completed                                                                                                                                   | 9061 line working ok       |  |          |           |                 |        |                     |             |                                                  |                     |             |                                                                                                                                             |                                                                                       |                     |              |     |  |   |
| 16-07-2024 01:06:05                                                                      | ChandanYadav                                                                                                                                                                                                                                                                                                                                                                                                                                           | New                                                                                                                                         |                            | -                                                                                     |          |           |                 |        |                     |             |                                                  |                     |             |                                                                                                                                             |                                                                                       |                     |              |     |  |   |
| <b>Previous Complain History :</b>                                                       | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>09-07-2024 03:27:25</td><td>Shiva Meena</td><td>Cebal ok and intercom isu solv and work complete</td></tr><tr><td>24-01-2020 04:14:24</td><td>YasinShaikh</td><td>ppm done all camera working ok frame rate and beta rate setting ok &amp; date &amp; time ok recording on 60 days total install 5 camera all work ok</td></tr></tbody></table> |                                                                                                                                             |                            |                                                                                       |          | Date Time | Technician Name | Remark | 09-07-2024 03:27:25 | Shiva Meena | Cebal ok and intercom isu solv and work complete | 24-01-2020 04:14:24 | YasinShaikh | ppm done all camera working ok frame rate and beta rate setting ok & date & time ok recording on 60 days total install 5 camera all work ok |                                                                                       |                     |              |     |  |   |
| Date Time                                                                                | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                        | Remark                                                                                                                                      |                            |                                                                                       |          |           |                 |        |                     |             |                                                  |                     |             |                                                                                                                                             |                                                                                       |                     |              |     |  |   |
| 09-07-2024 03:27:25                                                                      | Shiva Meena                                                                                                                                                                                                                                                                                                                                                                                                                                            | Cebal ok and intercom isu solv and work complete                                                                                            |                            |                                                                                       |          |           |                 |        |                     |             |                                                  |                     |             |                                                                                                                                             |                                                                                       |                     |              |     |  |   |
| 24-01-2020 04:14:24                                                                      | YasinShaikh                                                                                                                                                                                                                                                                                                                                                                                                                                            | ppm done all camera working ok frame rate and beta rate setting ok & date & time ok recording on 60 days total install 5 camera all work ok |                            |                                                                                       |          |           |                 |        |                     |             |                                                  |                     |             |                                                                                                                                             |                                                                                       |                     |              |     |  |   |