

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE69</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                         |                                                    |                                                                                       |            |           |                 |        |                     |              |                     |                     |              |                                                                                                         |                                                                                       |                     |              |     |  |   |
|--------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------|----------------------------------------------------|---------------------------------------------------------------------------------------|------------|-----------|-----------------|--------|---------------------|--------------|---------------------|---------------------|--------------|---------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                    | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                         |                                                    |                                                                                       |            |           |                 |        |                     |              |                     |                     |              |                                                                                                         |                                                                                       |                     |              |     |  |   |
| <b>Created By :</b>                  | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                         |                                                    |                                                                                       |            |           |                 |        |                     |              |                     |                     |              |                                                                                                         |                                                                                       |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>          | 9920234005                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                         |                                                    |                                                                                       |            |           |                 |        |                     |              |                     |                     |              |                                                                                                         |                                                                                       |                     |              |     |  |   |
| <b>Technician Name :</b>             | Zainul Shaikh                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                         | <b>Technician Mobile :</b>                         | 8080922971                                                                            |            |           |                 |        |                     |              |                     |                     |              |                                                                                                         |                                                                                       |                     |              |     |  |   |
| <b>Ticket Type :</b>                 | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | <b>Date &amp; Time :</b>                                                                                | 14-08-2019 06:44:07                                |                                                                                       |            |           |                 |        |                     |              |                     |                     |              |                                                                                                         |                                                                                       |                     |              |     |  |   |
| <b>Vendor Details :</b>              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                         |                                                    |                                                                                       |            |           |                 |        |                     |              |                     |                     |              |                                                                                                         |                                                                                       |                     |              |     |  |   |
| <b>Company Name/Client Name :</b>    | Ashford Royale                                                                                                                                                                                                                                                                                                                                                                                                                                                            | <b>Customer's Mobile :</b>                                                                              | 9920234005                                         | <b>Name :</b>                                                                         | Deepak Sir |           |                 |        |                     |              |                     |                     |              |                                                                                                         |                                                                                       |                     |              |     |  |   |
| <b>Address :</b>                     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                         |                                                    |                                                                                       |            |           |                 |        |                     |              |                     |                     |              |                                                                                                         |                                                                                       |                     |              |     |  |   |
| Mumbai , , , 400078 , Maharashtra    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                         |                                                    |                                                                                       |            |           |                 |        |                     |              |                     |                     |              |                                                                                                         |                                                                                       |                     |              |     |  |   |
| <b>AMC Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                         |                                                    |                                                                                       |            |           |                 |        |                     |              |                     |                     |              |                                                                                                         |                                                                                       |                     |              |     |  |   |
| <b>Expiry Date :</b>                 | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                         | <b>Type :</b>                                      |                                                                                       |            |           |                 |        |                     |              |                     |                     |              |                                                                                                         |                                                                                       |                     |              |     |  |   |
| <b>Product Name :</b>                | VDP                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                         |                                                    |                                                                                       |            |           |                 |        |                     |              |                     |                     |              |                                                                                                         |                                                                                       |                     |              |     |  |   |
| <b>Complain :</b>                    | c2901 and b1304 install vdp (repaired and return to client)                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                         |                                                    |                                                                                       |            |           |                 |        |                     |              |                     |                     |              |                                                                                                         |                                                                                       |                     |              |     |  |   |
| <b>Technician Comment :</b>          | reinstallation of repair VDP done. now working ok.                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                         |                                                    |                                                                                       |            |           |                 |        |                     |              |                     |                     |              |                                                                                                         |                                                                                       |                     |              |     |  |   |
| <b>Complain Operator :</b>           | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                         |                                                    |                                                                                       |            |           |                 |        |                     |              |                     |                     |              |                                                                                                         |                                                                                       |                     |              |     |  |   |
| <b>Remark :</b>                      | reinstallation of repair VDP done. now working ok.                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                         |                                                    |                                                                                       |            |           |                 |        |                     |              |                     |                     |              |                                                                                                         |                                                                                       |                     |              |     |  |   |
| <b>Status History :</b>              | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>22-08-2019 06:28:13</td><td>ZainulShaikh</td><td>Completed</td><td>reinstallation of repair VDP done. now working ok.</td><td></td></tr><tr><td>14-08-2019 06:44:08</td><td>ZainulShaikh</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                         |                                                    |                                                                                       |            | Date Time | Technician Name | Status | Remark              | Sign         | 22-08-2019 06:28:13 | ZainulShaikh        | Completed    | reinstallation of repair VDP done. now working ok.                                                      |  | 14-08-2019 06:44:08 | ZainulShaikh | New |  | - |
| Date Time                            | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Status                                                                                                  | Remark                                             | Sign                                                                                  |            |           |                 |        |                     |              |                     |                     |              |                                                                                                         |                                                                                       |                     |              |     |  |   |
| 22-08-2019 06:28:13                  | ZainulShaikh                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Completed                                                                                               | reinstallation of repair VDP done. now working ok. |  |            |           |                 |        |                     |              |                     |                     |              |                                                                                                         |                                                                                       |                     |              |     |  |   |
| 14-08-2019 06:44:08                  | ZainulShaikh                                                                                                                                                                                                                                                                                                                                                                                                                                                              | New                                                                                                     |                                                    | -                                                                                     |            |           |                 |        |                     |              |                     |                     |              |                                                                                                         |                                                                                       |                     |              |     |  |   |
| <b>Previous Complain History :</b>   | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>31-07-2023 12:52:32</td><td>Ravi Rajbhar</td><td></td></tr><tr><td>31-03-2023 10:37:16</td><td>Ravi Rajbhar</td><td>b wing 202 video door phone out door camera reinstallation done and ok working done and 750 cash collat</td></tr></tbody></table>                                                                                                              |                                                                                                         |                                                    |                                                                                       |            | Date Time | Technician Name | Remark | 31-07-2023 12:52:32 | Ravi Rajbhar |                     | 31-03-2023 10:37:16 | Ravi Rajbhar | b wing 202 video door phone out door camera reinstallation done and ok working done and 750 cash collat |                                                                                       |                     |              |     |  |   |
| Date Time                            | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Remark                                                                                                  |                                                    |                                                                                       |            |           |                 |        |                     |              |                     |                     |              |                                                                                                         |                                                                                       |                     |              |     |  |   |
| 31-07-2023 12:52:32                  | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                         |                                                    |                                                                                       |            |           |                 |        |                     |              |                     |                     |              |                                                                                                         |                                                                                       |                     |              |     |  |   |
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