

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE3889</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                         |                                                                                                                |                                                                                       |            |           |                 |        |                     |              |                     |                     |              |                                                                                                         |                                                                                       |                     |             |     |  |   |                     |             |              |                                                                                                                |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
|----------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|------------|-----------|-----------------|--------|---------------------|--------------|---------------------|---------------------|--------------|---------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-------------|-----|--|---|---------------------|-------------|--------------|----------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-------------|-----|--|---|---------------------|-------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                         |                                                                                                                |                                                                                       |            |           |                 |        |                     |              |                     |                     |              |                                                                                                         |                                                                                       |                     |             |     |  |   |                     |             |              |                                                                                                                |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                         |                                                                                                                |                                                                                       |            |           |                 |        |                     |              |                     |                     |              |                                                                                                         |                                                                                       |                     |             |     |  |   |                     |             |              |                                                                                                                |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9920234005                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                         |                                                                                                                |                                                                                       |            |           |                 |        |                     |              |                     |                     |              |                                                                                                         |                                                                                       |                     |             |     |  |   |                     |             |              |                                                                                                                |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Technician Name :</b>               | Yogesh Desai                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                         | <b>Technician Mobile :</b>                                                                                     | 8080922963                                                                            |            |           |                 |        |                     |              |                     |                     |              |                                                                                                         |                                                                                       |                     |             |     |  |   |                     |             |              |                                                                                                                |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | <b>Date &amp; Time :</b>                                                                                | 23-09-2021 03:20:41                                                                                            |                                                                                       |            |           |                 |        |                     |              |                     |                     |              |                                                                                                         |                                                                                       |                     |             |     |  |   |                     |             |              |                                                                                                                |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                         |                                                                                                                |                                                                                       |            |           |                 |        |                     |              |                     |                     |              |                                                                                                         |                                                                                       |                     |             |     |  |   |                     |             |              |                                                                                                                |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| Company Name/Client Name :             | Ashford Royale                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Customer's Mobile :                                                                                     | 9920234005                                                                                                     | Name :                                                                                | Deepak Sir |           |                 |        |                     |              |                     |                     |              |                                                                                                         |                                                                                       |                     |             |     |  |   |                     |             |              |                                                                                                                |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                         |                                                                                                                |                                                                                       |            |           |                 |        |                     |              |                     |                     |              |                                                                                                         |                                                                                       |                     |             |     |  |   |                     |             |              |                                                                                                                |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| Mumbai , , , 400078 , Maharashtra      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                         |                                                                                                                |                                                                                       |            |           |                 |        |                     |              |                     |                     |              |                                                                                                         |                                                                                       |                     |             |     |  |   |                     |             |              |                                                                                                                |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                         |                                                                                                                |                                                                                       |            |           |                 |        |                     |              |                     |                     |              |                                                                                                         |                                                                                       |                     |             |     |  |   |                     |             |              |                                                                                                                |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                         | Type :                                                                                                         |                                                                                       |            |           |                 |        |                     |              |                     |                     |              |                                                                                                         |                                                                                       |                     |             |     |  |   |                     |             |              |                                                                                                                |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Product Name :</b>                  | VDP                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                         |                                                                                                                |                                                                                       |            |           |                 |        |                     |              |                     |                     |              |                                                                                                         |                                                                                       |                     |             |     |  |   |                     |             |              |                                                                                                                |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Complain :</b>                      | C-2403 VDP Camera not working                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                         |                                                                                                                |                                                                                       |            |           |                 |        |                     |              |                     |                     |              |                                                                                                         |                                                                                       |                     |             |     |  |   |                     |             |              |                                                                                                                |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Technician Comment :</b>            | vdp installed with new adapter .vdp is working properly and cash collected 1300.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                         |                                                                                                                |                                                                                       |            |           |                 |        |                     |              |                     |                     |              |                                                                                                         |                                                                                       |                     |             |     |  |   |                     |             |              |                                                                                                                |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                         |                                                                                                                |                                                                                       |            |           |                 |        |                     |              |                     |                     |              |                                                                                                         |                                                                                       |                     |             |     |  |   |                     |             |              |                                                                                                                |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Remark :</b>                        | vdp installed with new adapter .vdp is working properly and cash collected 1300.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                         |                                                                                                                |                                                                                       |            |           |                 |        |                     |              |                     |                     |              |                                                                                                         |                                                                                       |                     |             |     |  |   |                     |             |              |                                                                                                                |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>28-09-2021 04:35:48</td><td>YogeshDesai</td><td>Completed</td><td>vdp installed with new adapter .vdp is working properly and cash collected 1300.</td><td></td></tr><tr><td>28-09-2021 03:36:43</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr><tr><td>23-09-2021 03:58:20</td><td>YogeshDesai</td><td>Work Pending</td><td>flat no 2403 vdp with adapter outdoor camera and screen taken to office for checking.9920015203 ( ganpati) sir</td><td></td></tr><tr><td>23-09-2021 03:20:53</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr><tr><td>23-09-2021 03:20:41</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                         |                                                                                                                |                                                                                       |            | Date Time | Technician Name | Status | Remark              | Sign         | 28-09-2021 04:35:48 | YogeshDesai         | Completed    | vdp installed with new adapter .vdp is working properly and cash collected 1300.                        |  | 28-09-2021 03:36:43 | YogeshDesai | New |  | - | 23-09-2021 03:58:20 | YogeshDesai | Work Pending | flat no 2403 vdp with adapter outdoor camera and screen taken to office for checking.9920015203 ( ganpati) sir |  | 23-09-2021 03:20:53 | YogeshDesai | New |  | - | 23-09-2021 03:20:41 | YogeshDesai | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Status                                                                                                  | Remark                                                                                                         | Sign                                                                                  |            |           |                 |        |                     |              |                     |                     |              |                                                                                                         |                                                                                       |                     |             |     |  |   |                     |             |              |                                                                                                                |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| 28-09-2021 04:35:48                    | YogeshDesai                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Completed                                                                                               | vdp installed with new adapter .vdp is working properly and cash collected 1300.                               |  |            |           |                 |        |                     |              |                     |                     |              |                                                                                                         |                                                                                       |                     |             |     |  |   |                     |             |              |                                                                                                                |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| 28-09-2021 03:36:43                    | YogeshDesai                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | New                                                                                                     |                                                                                                                | -                                                                                     |            |           |                 |        |                     |              |                     |                     |              |                                                                                                         |                                                                                       |                     |             |     |  |   |                     |             |              |                                                                                                                |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| 23-09-2021 03:58:20                    | YogeshDesai                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Work Pending                                                                                            | flat no 2403 vdp with adapter outdoor camera and screen taken to office for checking.9920015203 ( ganpati) sir |  |            |           |                 |        |                     |              |                     |                     |              |                                                                                                         |                                                                                       |                     |             |     |  |   |                     |             |              |                                                                                                                |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| 23-09-2021 03:20:53                    | YogeshDesai                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | New                                                                                                     |                                                                                                                | -                                                                                     |            |           |                 |        |                     |              |                     |                     |              |                                                                                                         |                                                                                       |                     |             |     |  |   |                     |             |              |                                                                                                                |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| 23-09-2021 03:20:41                    | YogeshDesai                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | New                                                                                                     |                                                                                                                | -                                                                                     |            |           |                 |        |                     |              |                     |                     |              |                                                                                                         |                                                                                       |                     |             |     |  |   |                     |             |              |                                                                                                                |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>31-07-2023 12:52:32</td><td>Ravi Rajbhar</td><td></td></tr><tr><td>31-03-2023 10:37:16</td><td>Ravi Rajbhar</td><td>b wing 202 video door phone out door camera reinstallation done and ok working done and 750 cash collat</td></tr></tbody></table>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                         |                                                                                                                |                                                                                       |            | Date Time | Technician Name | Remark | 31-07-2023 12:52:32 | Ravi Rajbhar |                     | 31-03-2023 10:37:16 | Ravi Rajbhar | b wing 202 video door phone out door camera reinstallation done and ok working done and 750 cash collat |                                                                                       |                     |             |     |  |   |                     |             |              |                                                                                                                |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Remark                                                                                                  |                                                                                                                |                                                                                       |            |           |                 |        |                     |              |                     |                     |              |                                                                                                         |                                                                                       |                     |             |     |  |   |                     |             |              |                                                                                                                |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| 31-07-2023 12:52:32                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                         |                                                                                                                |                                                                                       |            |           |                 |        |                     |              |                     |                     |              |                                                                                                         |                                                                                       |                     |             |     |  |   |                     |             |              |                                                                                                                |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| 31-03-2023 10:37:16                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | b wing 202 video door phone out door camera reinstallation done and ok working done and 750 cash collat |                                                                                                                |                                                                                       |            |           |                 |        |                     |              |                     |                     |              |                                                                                                         |                                                                                       |                     |             |     |  |   |                     |             |              |                                                                                                                |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |