

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE8657</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                    |                                     |                                                                                       |               |           |                 |        |                     |            |                                                                                            |                     |            |                                                                                                                                    |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
|----------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------|---------------------------------------------------------------------------------------|---------------|-----------|-----------------|--------|---------------------|------------|--------------------------------------------------------------------------------------------|---------------------|------------|------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|------------|-----|--|---|---------------------|------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                    |                                     |                                                                                       |               |           |                 |        |                     |            |                                                                                            |                     |            |                                                                                                                                    |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                    |                                     |                                                                                       |               |           |                 |        |                     |            |                                                                                            |                     |            |                                                                                                                                    |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9870586153                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                    |                                     |                                                                                       |               |           |                 |        |                     |            |                                                                                            |                     |            |                                                                                                                                    |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Technician Name :</b>               | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                    | <b>Technician Mobile :</b>          | 8454016444                                                                            |               |           |                 |        |                     |            |                                                                                            |                     |            |                                                                                                                                    |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | <b>Date &amp; Time :</b>                                                                                                           | 24-06-2023 10:46:08                 |                                                                                       |               |           |                 |        |                     |            |                                                                                            |                     |            |                                                                                                                                    |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                    |                                     |                                                                                       |               |           |                 |        |                     |            |                                                                                            |                     |            |                                                                                                                                    |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Company Name/Client Name :</b>      | Darshana Madam Curry Road                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | <b>Customer's Mobile :</b>                                                                                                         | 9870586153                          | <b>Name :</b>                                                                         | Darshana More |           |                 |        |                     |            |                                                                                            |                     |            |                                                                                                                                    |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                    |                                     |                                                                                       |               |           |                 |        |                     |            |                                                                                            |                     |            |                                                                                                                                    |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                    |                                     |                                                                                       |               |           |                 |        |                     |            |                                                                                            |                     |            |                                                                                                                                    |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                    |                                     |                                                                                       |               |           |                 |        |                     |            |                                                                                            |                     |            |                                                                                                                                    |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                    | <b>Type :</b>                       |                                                                                       |               |           |                 |        |                     |            |                                                                                            |                     |            |                                                                                                                                    |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                    |                                     |                                                                                       |               |           |                 |        |                     |            |                                                                                            |                     |            |                                                                                                                                    |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complain :</b>                      | no link issue need to check                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                    |                                     |                                                                                       |               |           |                 |        |                     |            |                                                                                            |                     |            |                                                                                                                                    |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Technician Comment :</b>            | Wi fi camera reconfigure working ok                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                    |                                     |                                                                                       |               |           |                 |        |                     |            |                                                                                            |                     |            |                                                                                                                                    |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                    |                                     |                                                                                       |               |           |                 |        |                     |            |                                                                                            |                     |            |                                                                                                                                    |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Remark :</b>                        | Wi fi camera reconfigure working ok                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                    |                                     |                                                                                       |               |           |                 |        |                     |            |                                                                                            |                     |            |                                                                                                                                    |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>01-07-2023 06:23:42</td><td>Sonu Kumar</td><td>Completed</td><td>Wi fi camera reconfigure working ok</td><td></td></tr><tr><td>01-07-2023 11:09:07</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr><tr><td>24-06-2023 10:46:13</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                                                    |                                     |                                                                                       |               | Date Time | Technician Name | Status | Remark              | Sign       | 01-07-2023 06:23:42                                                                        | Sonu Kumar          | Completed  | Wi fi camera reconfigure working ok                                                                                                |  | 01-07-2023 11:09:07 | Sonu Kumar | New |  | - | 24-06-2023 10:46:13 | Sonu Kumar | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Status                                                                                                                             | Remark                              | Sign                                                                                  |               |           |                 |        |                     |            |                                                                                            |                     |            |                                                                                                                                    |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 01-07-2023 06:23:42                    | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Completed                                                                                                                          | Wi fi camera reconfigure working ok |  |               |           |                 |        |                     |            |                                                                                            |                     |            |                                                                                                                                    |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 01-07-2023 11:09:07                    | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | New                                                                                                                                |                                     | -                                                                                     |               |           |                 |        |                     |            |                                                                                            |                     |            |                                                                                                                                    |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 24-06-2023 10:46:13                    | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | New                                                                                                                                |                                     | -                                                                                     |               |           |                 |        |                     |            |                                                                                            |                     |            |                                                                                                                                    |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>28-03-2023 04:42:00</td><td>Sonu Kumar</td><td>1 imou camera installed working ok user name . darshanamore66@gmail.com Password Admin@123</td></tr><tr><td>27-03-2023 01:29:03</td><td>Sonu Kumar</td><td>Imou 1 camera installed and configured and 1 camera handover to Darshana madam user ID and Password client side not shared with us</td></tr></tbody></table>                                                                 |                                                                                                                                    |                                     |                                                                                       |               | Date Time | Technician Name | Remark | 28-03-2023 04:42:00 | Sonu Kumar | 1 imou camera installed working ok user name . darshanamore66@gmail.com Password Admin@123 | 27-03-2023 01:29:03 | Sonu Kumar | Imou 1 camera installed and configured and 1 camera handover to Darshana madam user ID and Password client side not shared with us |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Remark                                                                                                                             |                                     |                                                                                       |               |           |                 |        |                     |            |                                                                                            |                     |            |                                                                                                                                    |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 28-03-2023 04:42:00                    | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 1 imou camera installed working ok user name . darshanamore66@gmail.com Password Admin@123                                         |                                     |                                                                                       |               |           |                 |        |                     |            |                                                                                            |                     |            |                                                                                                                                    |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 27-03-2023 01:29:03                    | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Imou 1 camera installed and configured and 1 camera handover to Darshana madam user ID and Password client side not shared with us |                                     |                                                                                       |               |           |                 |        |                     |            |                                                                                            |                     |            |                                                                                                                                    |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |