


# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE9915</b>					
<b>Priority :</b>	Low				
<b>Created By :</b>	Admin - Apurva Vajaria				
<b>Complaint Mob. No. :</b>	7738444305				
<b>Technician Name :</b>	Sonu Kumar		<b>Technician Mobile :</b>	8454016444	
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	26-10-2023 01:08:19		
<b>Vendor Details :</b>					
<b>Company Name/Client Name :</b>	Rahul International - Mira Road	<b>Customer's Mobile :</b>	7738444305	<b>Name :</b>	Darshan Sir
<b>Address :</b>					
Mumbai , , , , Maharashtra					
<b>AMC Details :</b>					
<b>Expiry Date :</b>	01-01-1970 05:30:00		<b>Type :</b>		
<b>Product Name :</b>	CCTV				
<b>Complain :</b>	1st floor dvr view is ok but no recording				
<b>Technician Comment :</b>	ris Mira road 1. ground floor admin 2 camera and caunsler room camera off issue resolved working ok 2. 1st floor dvr 4tb hard disk install and 113 out side camera off issue resolved working ok 3. 4th floor 405 camera off issue resolved working 4. 5th floor lift passage camera off issue resolved working ok and 506 camera faulty collect for reapering purpose and 805 camera already collected for reapering purpose Due to Installation				
<b>Complain Operator :</b>	Desktop - Apurva Vajaria				
<b>Remark :</b>	ris Mira road 1. ground floor admin 2 camera and caunsler room camera off issue resolved working ok 2. 1st floor dvr 4tb hard disk install and 113 out side camera off issue resolved working ok 3. 4th floor 405 camera off issue resolved working 4. 5th floor lift passage camera off issue resolved working ok and 506 camera faulty collect for reapering purpose and 805 camera already collected for reapering purpose Due to Installation				

Status History :	<b>Date Time</b>	<b>Technician Name</b>	<b>Status</b>	<b>Remark</b>	<b>Sign</b>
	04-01-2024 04:50:04	Sonu Kumar	Completed		-
	29-11-2023 11:37:40	Sonu Kumar	New		-
	29-11-2023 11:37:27	Sonu Kumar	New		-
	29-11-2023 11:36:59	Sonu Kumar	New		-
	20-11-2023 04:58:24	Sonu Kumar	Work Pending	ris Mira road 1. ground floor admin 2 camera and caunsler room camera off issue resolved working ok 2. 1st floor dvr 4tb hard disk install and 113 out side camera off issue resolved working ok 3. 4th floor 405 camera off issue resolved working ok 4. 5th floor lift passage camera off issue resolved working ok and 506 camera faulty collect for reapering purpose and 805 camera already collected for reapering purpose Due to Installation	Dubhy
	20-11-2023 10:32:46	Sonu Kumar	New		-
	26-10-2023 03:29:57	Sonu Kumar	Work Pending	1st floor dvr hard disk faulty hardcover to vikas sir	
	26-10-2023 01:08:26	Sonu Kumar	New		-
Previous Complain History :	<b>Date Time</b>	<b>Technician Name</b>	<b>Remark</b>		
	23-12-2023 10:06:31	Atique Salmani	2 IP camera one is dome second is bullet old repair and reinstalled set angel working ok.		
	18-12-2023 01:18:12	Atique Salmani	Room nmbr 701 new camera installation done IP 192.168.2.133 it's on static And password 123456 Set angel according to vikas ji working ok.		