

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE9457</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                          |                            |               |             |           |                 |        |                     |             |                                                                                                                                          |                     |              |                                                 |   |                     |             |     |  |   |                     |             |     |  |   |
|----------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------|----------------------------|---------------|-------------|-----------|-----------------|--------|---------------------|-------------|------------------------------------------------------------------------------------------------------------------------------------------|---------------------|--------------|-------------------------------------------------|---|---------------------|-------------|-----|--|---|---------------------|-------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                          |                            |               |             |           |                 |        |                     |             |                                                                                                                                          |                     |              |                                                 |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                          |                            |               |             |           |                 |        |                     |             |                                                                                                                                          |                     |              |                                                 |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Complaint Mob. No. :</b>            | 7738444305                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                          |                            |               |             |           |                 |        |                     |             |                                                                                                                                          |                     |              |                                                 |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Technician Name :</b>               | Dilshad Khan                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                          | <b>Technician Mobile :</b> | 9324177692    |             |           |                 |        |                     |             |                                                                                                                                          |                     |              |                                                 |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                   | <b>Date &amp; Time :</b>                                                                                                                 | 07-09-2023 12:33:20        |               |             |           |                 |        |                     |             |                                                                                                                                          |                     |              |                                                 |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                          |                            |               |             |           |                 |        |                     |             |                                                                                                                                          |                     |              |                                                 |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Company Name/Client Name :</b>      | Rahul International - Mira Road                                                                                                                                                                                                                                                                                                                                                                                                            | <b>Customer's Mobile :</b>                                                                                                               | 7738444305                 | <b>Name :</b> | Darshan Sir |           |                 |        |                     |             |                                                                                                                                          |                     |              |                                                 |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                          |                            |               |             |           |                 |        |                     |             |                                                                                                                                          |                     |              |                                                 |   |                     |             |     |  |   |                     |             |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                          |                            |               |             |           |                 |        |                     |             |                                                                                                                                          |                     |              |                                                 |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                          |                            |               |             |           |                 |        |                     |             |                                                                                                                                          |                     |              |                                                 |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                          | <b>Type :</b>              |               |             |           |                 |        |                     |             |                                                                                                                                          |                     |              |                                                 |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                          |                            |               |             |           |                 |        |                     |             |                                                                                                                                          |                     |              |                                                 |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Complain :</b>                      | ground floor library 1 camera view not clear and 6th floor studio room camera not ready error issue                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                          |                            |               |             |           |                 |        |                     |             |                                                                                                                                          |                     |              |                                                 |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Technician Comment :</b>            |                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                          |                            |               |             |           |                 |        |                     |             |                                                                                                                                          |                     |              |                                                 |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                          |                            |               |             |           |                 |        |                     |             |                                                                                                                                          |                     |              |                                                 |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Remark :</b>                        | 1)admin office 6th floor old camera install 2)403 class room on/off issue solve 3)ground floor library camera on off issue solve 4)7th floor camera cable working and camera not working camera check the office ppm done                                                                                                                                                                                                                  |                                                                                                                                          |                            |               |             |           |                 |        |                     |             |                                                                                                                                          |                     |              |                                                 |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>22-09-2023 04:15:21</td><td>DilshadKhan</td><td>Work Pending</td><td></td><td>-</td></tr><tr><td>08-09-2023 03:07:18</td><td>DilshadKhan</td><td>New</td><td></td><td>-</td></tr><tr><td>08-09-2023 11:09:06</td><td>DilshadKhan</td><td>New</td><td></td><td>-</td></tr></tbody></table>               |                                                                                                                                          |                            |               |             | Date Time | Technician Name | Status | Remark              | Sign        | 22-09-2023 04:15:21                                                                                                                      | DilshadKhan         | Work Pending |                                                 | - | 08-09-2023 03:07:18 | DilshadKhan | New |  | - | 08-09-2023 11:09:06 | DilshadKhan | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                            | Status                                                                                                                                   | Remark                     | Sign          |             |           |                 |        |                     |             |                                                                                                                                          |                     |              |                                                 |   |                     |             |     |  |   |                     |             |     |  |   |
| 22-09-2023 04:15:21                    | DilshadKhan                                                                                                                                                                                                                                                                                                                                                                                                                                | Work Pending                                                                                                                             |                            | -             |             |           |                 |        |                     |             |                                                                                                                                          |                     |              |                                                 |   |                     |             |     |  |   |                     |             |     |  |   |
| 08-09-2023 03:07:18                    | DilshadKhan                                                                                                                                                                                                                                                                                                                                                                                                                                | New                                                                                                                                      |                            | -             |             |           |                 |        |                     |             |                                                                                                                                          |                     |              |                                                 |   |                     |             |     |  |   |                     |             |     |  |   |
| 08-09-2023 11:09:06                    | DilshadKhan                                                                                                                                                                                                                                                                                                                                                                                                                                | New                                                                                                                                      |                            | -             |             |           |                 |        |                     |             |                                                                                                                                          |                     |              |                                                 |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>04-10-2023 11:03:14</td><td>Shiva Meena</td><td>Ground floor Counselor room camera online 6th floor Pery fery room camera online 8th floor 806 out side camera online done Work complete</td></tr><tr><td>25-09-2023 03:31:49</td><td>DilshadKhan</td><td>7 floor admin pc online done resolved and solve</td></tr></tbody></table> |                                                                                                                                          |                            |               |             | Date Time | Technician Name | Remark | 04-10-2023 11:03:14 | Shiva Meena | Ground floor Counselor room camera online 6th floor Pery fery room camera online 8th floor 806 out side camera online done Work complete | 25-09-2023 03:31:49 | DilshadKhan  | 7 floor admin pc online done resolved and solve |   |                     |             |     |  |   |                     |             |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                            | Remark                                                                                                                                   |                            |               |             |           |                 |        |                     |             |                                                                                                                                          |                     |              |                                                 |   |                     |             |     |  |   |                     |             |     |  |   |
| 04-10-2023 11:03:14                    | Shiva Meena                                                                                                                                                                                                                                                                                                                                                                                                                                | Ground floor Counselor room camera online 6th floor Pery fery room camera online 8th floor 806 out side camera online done Work complete |                            |               |             |           |                 |        |                     |             |                                                                                                                                          |                     |              |                                                 |   |                     |             |     |  |   |                     |             |     |  |   |
| 25-09-2023 03:31:49                    | DilshadKhan                                                                                                                                                                                                                                                                                                                                                                                                                                | 7 floor admin pc online done resolved and solve                                                                                          |                            |               |             |           |                 |        |                     |             |                                                                                                                                          |                     |              |                                                 |   |                     |             |     |  |   |                     |             |     |  |   |