




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE9279																														
Priority :	Low																													
Created By :	Admin - Apurva Vajaria																													
Complaint Mob. No. :	7738444305																													
Technician Name :	Sonu Kumar		Technician Mobile :	8454016444																										
Ticket Type :	Complain	Date & Time :	24-08-2023 11:35:50																											
Vendor Details :																														
Company Name/Client Name :	Rahul International - Mira Road	Customer's Mobile :	7738444305	Name :	Darshan Sir																									
Address :																														
Mumbai , , , , Maharashtra																														
AMC Details :																														
Expiry Date :	01-01-1970 05:30:00		Type :																											
Product Name :	CCTV																													
Complain :	1)Ground floor back side DVR offline 2)4th floor 1 camera recording break 3)6th floor studio room 2 camera offline 4)computer room Camera offline 5)7th floor staircase side 1 camera offline 6)Counselor room camera Clarity issue																													
Technician Comment :	Back side dvr offline issue resolved working ok and 6th floor and 7th floor camera chaking pending and ground floor dvr adupter change																													
Complain Operator :	Desktop - Apurva Vajaria																													
Remark :	Back side dvr offline issue resolved working ok and 6th floor and 7th floor camera chaking pending and ground floor dvr adupter change																													
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>01-09-2023 12:59:31</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr><tr><td>25-08-2023 10:12:14</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr><tr><td>24-08-2023 04:36:01</td><td>Sonu Kumar</td><td>Work Pending</td><td>Back side dvr offline issue resolved working ok and 6th floor and 7th floor camera chaking pending and ground floor dvr adupter change</td><td></td></tr><tr><td>24-08-2023 11:35:56</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	01-09-2023 12:59:31	Sonu Kumar	New		-	25-08-2023 10:12:14	Sonu Kumar	New		-	24-08-2023 04:36:01	Sonu Kumar	Work Pending	Back side dvr offline issue resolved working ok and 6th floor and 7th floor camera chaking pending and ground floor dvr adupter change		24-08-2023 11:35:56	Sonu Kumar	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>07-09-2023 12:33:20</td><td>Ravi Rajbhar</td><td></td></tr><tr><td>05-09-2023 11:33:54</td><td>Sonu Kumar</td><td>2nd floor back side dvr recording issue resolved woirking ok</td></tr></tbody></table>					Date Time	Technician Name	Remark	07-09-2023 12:33:20	Ravi Rajbhar		05-09-2023 11:33:54	Sonu Kumar	2nd floor back side dvr recording issue resolved woirking ok																
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