## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

Service Status De	tails: VE9239						
Priority:	Low						
Created By:	Admin - Apurva Vajaria						
Complaint Mob.	7738444305						
Technician Name :	Sonu Kumar		Technicia:	n Mobile	8454016444		
Ticket Type :	Complain	Date & Time :	21-08-2023	3 12:24:28			
Vendor Details :			•				
Company Name/Client Name :	Rahul International - Mira Road	Customer's Mobile :	773844430	)5	Name :	Darshan Sir	
Address:							
Mumbai , , , , Mal	narashtra						
AMC Details :							
Expiry Date :	01-01-1970 05:30:00		Type:	Type:			
<b>Product Name:</b>	CCTV						
Complain :	1)7th floor Boys common Room 1 repaired camera need to install 2)studio room 1 repaired camera need to install 3)7th floor 1 camera offline 4)Ground floor 1 dvr offline 5)TV viewing not working						
Technician Comment :	1_Ground floor dvr adupter faulty all system off 2_6th floor studio room 2 camera installed 3_7th floor boys common room camera issue and carpentry work camera issue collect for reapering purpose						
Complain Operator :	Desktop - Apurva Vajaria						
Remark:	1_Ground floor dvr adupter faulty all system off 2_6th floor studio room 2 camera installed 3_7th floor boys common room camera issue and carpentry work camera issue collect for reapering purpose						
Status History :	Date Time	Technician Name	Status		Remark	Sign	
	01-09-2023 12:59:44	Sonu Kumar	New			-	
	25-08-2023 10:12:33	Sonu Kumar	New			-	
	24-08-2023 11:22:44	Sonu Kumar	New			<u> </u>	
	22-08-2023 05:06:07	Sonu Kumar	Work Pending	faulty all floor stud installed common and carpe	I floor dvr adupter system off 2_6th lio room 2 camera 3_7th floor boys room camera issue entry work camera ect for reapering	M D Nrt	
	22-08-2023 11:14:40	Sonu Kumar	New			-	
	21-08-2023 12:24:35	Sonu Kumar	New			-	

Previous Complain History:

Date Time	Technician Name	Remark	
07-09-2023 12:33:20	Ravi Rajbhar		
05-09-2023 11:33:54 Sonu Kumar		2nd floor back side dvr recording issue resolved woirking ok	