




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE9111																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	7738444305																								
Technician Name :	Pravin Jagade		Technician Mobile :	7262044153																					
Ticket Type :	Complain	Date & Time :	09-08-2023 11:10:59																						
Vendor Details :																									
Company Name/Client Name :	Rahul International - Mira Road	Customer's Mobile :	7738444305	Name :	Darshan Sir																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	CCTV																								
Complain :	Main entrance gate no 4 Main entrance gate no 5 Main entrance gate no 3 Football ground Volleyball ground Counselor office 7th floor common room 8th room 805,809 Angle set need Main entrance get no 5 out side Ground floor counselor room offline																								
Technician Comment :	1. Gate no 3_4_5_ and foot baal and bolly ball area camera offline issue resolved working ok 2. 7th floor boy common room camera faulty collect from reapering. 3.Counseling room no video issue resolve ok 4. 805 angle setting done. 5. Sum camera need for naming 6. Main Reception 4 camera install but 2 camera viewing found and 2 camera not viewing not found																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	1. Gate no 3_4_5_ and foot baal and bolly ball area camera offline issue resolved working ok 2. 7th floor boy common room camera faulty collect from reapering. 3.Counseling room no video issue resolve ok 4. 805 angle setting done. 5. Sum camera need for naming 6. Main Reception 4 camera install but 2 camera viewing found and 2 camera not viewing not found																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>11-08-2023 02:00:26</td><td>PravinJagade</td><td>Completed</td><td>1. Gate no 3_4_5_ and foot baal and bolly ball area camera offline issue resolved working ok 2. 7th floor boy common room camera faulty collect from reapering. 3.Counseling room no video issue resolve ok 4. 805 angle setting done. 5. Sum camera need for naming 6. Main Reception 4 camera install but 2 camera viewing found and 2 camera not viewing not found</td><td></td></tr><tr><td>11-08-2023 11:49:16</td><td>PravinJagade</td><td>New</td><td></td><td>-</td></tr><tr><td>09-08-2023 11:11:06</td><td>PravinJagade</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	11-08-2023 02:00:26	PravinJagade	Completed	1. Gate no 3_4_5_ and foot baal and bolly ball area camera offline issue resolved working ok 2. 7th floor boy common room camera faulty collect from reapering. 3.Counseling room no video issue resolve ok 4. 805 angle setting done. 5. Sum camera need for naming 6. Main Reception 4 camera install but 2 camera viewing found and 2 camera not viewing not found		11-08-2023 11:49:16	PravinJagade	New		-	09-08-2023 11:11:06	PravinJagade	New		-
Date Time	Technician Name	Status	Remark	Sign																					
11-08-2023 02:00:26	PravinJagade	Completed	1. Gate no 3_4_5_ and foot baal and bolly ball area camera offline issue resolved working ok 2. 7th floor boy common room camera faulty collect from reapering. 3.Counseling room no video issue resolve ok 4. 805 angle setting done. 5. Sum camera need for naming 6. Main Reception 4 camera install but 2 camera viewing found and 2 camera not viewing not found																						
11-08-2023 11:49:16	PravinJagade	New		-																					
09-08-2023 11:11:06	PravinJagade	New		-																					

Previous Complain History :	Date Time	Technician Name	Remark
	01-09-2023 01:04:39	PravinJagade	
	24-08-2023 11:35:50	Sonu Kumar	Back side dvr offline issue resolved working ok and 6th floor and 7th floor camera chaking pending and ground floor dvr adupter change