

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE9084</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                       |                            |               |             |           |                 |        |                     |            |                                                                                                                                        |                     |            |                                                                                                                                                                                                       |   |                     |              |     |  |   |                     |              |     |  |   |
|----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------|---------------|-------------|-----------|-----------------|--------|---------------------|------------|----------------------------------------------------------------------------------------------------------------------------------------|---------------------|------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                       |                            |               |             |           |                 |        |                     |            |                                                                                                                                        |                     |            |                                                                                                                                                                                                       |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                                                                       |                            |               |             |           |                 |        |                     |            |                                                                                                                                        |                     |            |                                                                                                                                                                                                       |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>            | 7738444305                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                                       |                            |               |             |           |                 |        |                     |            |                                                                                                                                        |                     |            |                                                                                                                                                                                                       |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Name :</b>               | Pravin Jagade                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                                                                       | <b>Technician Mobile :</b> | 7262044153    |             |           |                 |        |                     |            |                                                                                                                                        |                     |            |                                                                                                                                                                                                       |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | <b>Date &amp; Time :</b>                                                                                                                                                                              | 07-08-2023 02:26:12        |               |             |           |                 |        |                     |            |                                                                                                                                        |                     |            |                                                                                                                                                                                                       |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                       |                            |               |             |           |                 |        |                     |            |                                                                                                                                        |                     |            |                                                                                                                                                                                                       |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Company Name/Client Name :</b>      | Rahul International - Mira Road                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | <b>Customer's Mobile :</b>                                                                                                                                                                            | 7738444305                 | <b>Name :</b> | Darshan Sir |           |                 |        |                     |            |                                                                                                                                        |                     |            |                                                                                                                                                                                                       |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                       |                            |               |             |           |                 |        |                     |            |                                                                                                                                        |                     |            |                                                                                                                                                                                                       |   |                     |              |     |  |   |                     |              |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                       |                            |               |             |           |                 |        |                     |            |                                                                                                                                        |                     |            |                                                                                                                                                                                                       |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                       |                            |               |             |           |                 |        |                     |            |                                                                                                                                        |                     |            |                                                                                                                                                                                                       |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                       | <b>Type :</b>              |               |             |           |                 |        |                     |            |                                                                                                                                        |                     |            |                                                                                                                                                                                                       |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                       |                            |               |             |           |                 |        |                     |            |                                                                                                                                        |                     |            |                                                                                                                                                                                                       |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain :</b>                      | 1)Ground floor counselor room offline 2)7th floor 1 camera offline 3)Some cameras recording break                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                                                                       |                            |               |             |           |                 |        |                     |            |                                                                                                                                        |                     |            |                                                                                                                                                                                                       |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Comment :</b>            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                       |                            |               |             |           |                 |        |                     |            |                                                                                                                                        |                     |            |                                                                                                                                                                                                       |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                                       |                            |               |             |           |                 |        |                     |            |                                                                                                                                        |                     |            |                                                                                                                                                                                                       |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Remark :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                       |                            |               |             |           |                 |        |                     |            |                                                                                                                                        |                     |            |                                                                                                                                                                                                       |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>01-09-2023 01:02:07</td><td>PravinJagade</td><td>Closed</td><td></td><td>-</td></tr><tr><td>11-08-2023 11:48:41</td><td>PravinJagade</td><td>New</td><td></td><td>-</td></tr><tr><td>07-08-2023 02:53:36</td><td>PravinJagade</td><td>New</td><td></td><td>-</td></tr></tbody></table>                                                                                                                                                                    |                                                                                                                                                                                                       |                            |               |             | Date Time | Technician Name | Status | Remark              | Sign       | 01-09-2023 01:02:07                                                                                                                    | PravinJagade        | Closed     |                                                                                                                                                                                                       | - | 11-08-2023 11:48:41 | PravinJagade | New |  | - | 07-08-2023 02:53:36 | PravinJagade | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Status                                                                                                                                                                                                | Remark                     | Sign          |             |           |                 |        |                     |            |                                                                                                                                        |                     |            |                                                                                                                                                                                                       |   |                     |              |     |  |   |                     |              |     |  |   |
| 01-09-2023 01:02:07                    | PravinJagade                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Closed                                                                                                                                                                                                |                            | -             |             |           |                 |        |                     |            |                                                                                                                                        |                     |            |                                                                                                                                                                                                       |   |                     |              |     |  |   |                     |              |     |  |   |
| 11-08-2023 11:48:41                    | PravinJagade                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | New                                                                                                                                                                                                   |                            | -             |             |           |                 |        |                     |            |                                                                                                                                        |                     |            |                                                                                                                                                                                                       |   |                     |              |     |  |   |                     |              |     |  |   |
| 07-08-2023 02:53:36                    | PravinJagade                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | New                                                                                                                                                                                                   |                            | -             |             |           |                 |        |                     |            |                                                                                                                                        |                     |            |                                                                                                                                                                                                       |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>24-08-2023 11:35:50</td><td>Sonu Kumar</td><td>Back side dvr offline issue resolved working ok and 6th floor and 7th floor camera chaking pending and ground floor dvr adufter change</td></tr><tr><td>21-08-2023 12:24:28</td><td>Sonu Kumar</td><td>1_Ground floor dvr adufter faulty all system off 2_ 6th floor studio room 2 camera installed 3_ 7th floor boys common room camera issue and carpentry work camera issue collect for reapering purpose</td></tr></tbody></table> |                                                                                                                                                                                                       |                            |               |             | Date Time | Technician Name | Remark | 24-08-2023 11:35:50 | Sonu Kumar | Back side dvr offline issue resolved working ok and 6th floor and 7th floor camera chaking pending and ground floor dvr adufter change | 21-08-2023 12:24:28 | Sonu Kumar | 1_Ground floor dvr adufter faulty all system off 2_ 6th floor studio room 2 camera installed 3_ 7th floor boys common room camera issue and carpentry work camera issue collect for reapering purpose |   |                     |              |     |  |   |                     |              |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Remark                                                                                                                                                                                                |                            |               |             |           |                 |        |                     |            |                                                                                                                                        |                     |            |                                                                                                                                                                                                       |   |                     |              |     |  |   |                     |              |     |  |   |
| 24-08-2023 11:35:50                    | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Back side dvr offline issue resolved working ok and 6th floor and 7th floor camera chaking pending and ground floor dvr adufter change                                                                |                            |               |             |           |                 |        |                     |            |                                                                                                                                        |                     |            |                                                                                                                                                                                                       |   |                     |              |     |  |   |                     |              |     |  |   |
| 21-08-2023 12:24:28                    | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | 1_Ground floor dvr adufter faulty all system off 2_ 6th floor studio room 2 camera installed 3_ 7th floor boys common room camera issue and carpentry work camera issue collect for reapering purpose |                            |               |             |           |                 |        |                     |            |                                                                                                                                        |                     |            |                                                                                                                                                                                                       |   |                     |              |     |  |   |                     |              |     |  |   |