




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE8620					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	7738444305				
Technician Name :	Sonu Kumar		Technician Mobile :	8454016444	
Ticket Type :	Complain	Date & Time :	21-06-2023 10:19:36		
Vendor Details :					
Company Name/Client Name :	Rahul International - Mira Road	Customer's Mobile :	7738444305	Name :	Darshan Sir
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	CCTV				
Complain :	class no. 803 and 808 cable need to change and 8-10 cameras off issue				
Technician Comment :	803-808 camera cabling Done and 803 camera install and 808 camera install pending and terrace lift side camera collect for reapering purpose camera off 8th floor all camera working ok and 7th floor all camera working ok and 1camera off staircase side camera collect for reapering purpose and 6th floor all camer working ok and 1 camera off lift passage camera collect for reapering purpose and 5th floor all camera working ok and 4th floor all camera working ok				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	803-808 camera cabling Done and 803 camera install and 808 camera install pending and terrace lift side camera collect for reapering purpose camera off 8th floor all camera working ok and 7th floor all camera working ok and 1camera off staircase side camera collect for reapering purpose and 6th floor all camer working ok and 1 camera off lift passage camera collect for reapering purpose and 5th floor all camera working ok and 4th floor all camera working ok				

Status History :	<table><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr><tr><td>23-06-2023 04:37:58</td><td>Sonu Kumar</td><td>Completed</td><td>803-808 camera cabling Done and 803 camera install and 808 camera install pending and terrace lift side camera collect for reapering purpose camera off 8th floor all camera working ok and 7th floor all camera working ok and 1camera off staircase side camera collect for reapering purpose and 6th floor all camer working ok and 1 camera off lift passage camera collect for reapering purpose and 5th floor all camera working ok and 4th floor all camera working ok</td><td></td></tr><tr><td>23-06-2023 10:00:02</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr><tr><td>22-06-2023 11:09:33</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr><tr><td>21-06-2023 10:34:14</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr><tr><td>21-06-2023 10:19:46</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></table>					Date Time	Technician Name	Status	Remark	Sign	23-06-2023 04:37:58	Sonu Kumar	Completed	803-808 camera cabling Done and 803 camera install and 808 camera install pending and terrace lift side camera collect for reapering purpose camera off 8th floor all camera working ok and 7th floor all camera working ok and 1camera off staircase side camera collect for reapering purpose and 6th floor all camer working ok and 1 camera off lift passage camera collect for reapering purpose and 5th floor all camera working ok and 4th floor all camera working ok		23-06-2023 10:00:02	Sonu Kumar	New		-	22-06-2023 11:09:33	Sonu Kumar	New		-	21-06-2023 10:34:14	Sonu Kumar	New		-	21-06-2023 10:19:46	Sonu Kumar	New		-
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Previous Complain History :	<table><tr><th>Date Time</th><th>Technician Name</th><th colspan="3">Remark</th></tr><tr><td>17-07-2023 11:27:16</td><td>Sonu Kumar</td><td colspan="3">5th floor studio room 2 and 6th floor lift passage camera off issue resolved working ok</td></tr><tr><td>14-07-2023 03:57:33</td><td>Sonu Kumar</td><td colspan="3">Ris Mira road 1._ 8th floor class room 808 and terrace lift side camera installed 2._ 7th floor stair case side camera installed 3._ 6th floor lift passage camera installed 4._ 5th floor staircase 2 side camera installed 5._ 3rd floor dvr recording issue resolved and 4 camera angle settings done 6._ 4th floor all camera working ok and 409 out side camera pending camera reapering</td></tr></table>					Date Time	Technician Name	Remark			17-07-2023 11:27:16	Sonu Kumar	5th floor studio room 2 and 6th floor lift passage camera off issue resolved working ok			14-07-2023 03:57:33	Sonu Kumar	Ris Mira road 1._ 8th floor class room 808 and terrace lift side camera installed 2._ 7th floor stair case side camera installed 3._ 6th floor lift passage camera installed 4._ 5th floor staircase 2 side camera installed 5._ 3rd floor dvr recording issue resolved and 4 camera angle settings done 6._ 4th floor all camera working ok and 409 out side camera pending camera reapering																	
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