


# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support :** | **W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE8486</b>					
<b>Priority :</b>	Low				
<b>Created By :</b>	Admin - Apurva Vajaria				
<b>Complaint Mob. No. :</b>	7738444305				
<b>Technician Name :</b>	Sonu Kumar		<b>Technician Mobile :</b>	8454016444	
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	03-06-2023 11:05:03		
<b>Vendor Details :</b>					
<b>Company Name/Client Name :</b>	Rahul International - Mira Road	<b>Customer's Mobile :</b>	7738444305	<b>Name :</b>	Darshan Sir
<b>Address :</b>					
Mumbai , , , , Maharashtra					
<b>AMC Details :</b>					
<b>Expiry Date :</b>	01-01-1970 05:30:00		<b>Type :</b>		
<b>Product Name :</b>	CCTV				
<b>Complain :</b>	15 -16 camera off issue				
<b>Technician Comment :</b>	8th Floor classroom 809 camera install and teeris book room 1 camera install and teeris material room out side camera install and 6th floor stair case side camera install and one camera handover it person vikas ji 1. 8th floor terrace one camera off and 803- 808 cable faulty and 7th floor staircase side 1 camera off and 6th . Lift passage camera off and 5th floor stair case 2 4th floor 409 out side passage and 001 ip camera off				
<b>Complain Operator :</b>	Desktop - Apurva Vajaria				
<b>Remark :</b>	8th Floor classroom 809 camera install and teeris book room 1 camera install and teeris material room out side camera install and 6th floor stair case side camera install and one camera handover it person vikas ji 1. 8th floor terrace one camera off and 803- 808 cable faulty and 7th floor staircase side 1 camera off and 6th . Lift passage camera off and 5th floor stair case 2 4th floor 409 out side passage and 001 ip camera off				

<b>Status History :</b>	Date Time	Technician Name	Status	Remark	Sign
	19-06-2023 05:03:53	Sonu Kumar	Completed	8th Floor classroom 809 camera install and teeris book room 1 camera install and teeris material room out side camera install and 6th floor stair case side camera install and one camera handover it person vikas ji 1. 8th floor terrace one camera off and 803- 808 cable faulty and 7th floor staircase side 1 camera off and 6th . Lift passage camera off and 5th floor stair case 2 4th floor 409 out side passage and 001 ip camera off	
	19-06-2023 11:08:25	Sonu Kumar	New		-
	09-06-2023 06:19:42	Sonu Kumar	Work Pending		-
	03-06-2023 11:05:12	Sonu Kumar	New		-
<b>Previous Complain History :</b>	Date Time	Technician Name	Remark		
	17-07-2023 11:27:16	Sonu Kumar	5th floor studio room 2 and 6th floor lift passage camera off issue resolved working ok		
	14-07-2023 03:57:33	Sonu Kumar	Ris Mira road 1._ 8th floor class room 808 and terrace lift side camera installed 2._ 7th floor stair case side camera installed 3._ 6th floor lift passage camera installed 4._ 5th floor staircase 2 side camera installed 5._ 3rd floor dvr recording issue resolved and 4 camera angle settings done 6._ 4th floor all camera working ok and 409 out side camera pending camera reapering		