




# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE8196</b>																																																												
<b>Priority :</b>	Low																																																											
<b>Created By :</b>	Admin - Apurva Vajaria																																																											
<b>Complaint Mob. No. :</b>	7738444305																																																											
<b>Technician Name :</b>	Sonu Kumar		<b>Technician Mobile :</b>	8454016444																																																								
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	25-04-2023 10:15:21																																																									
<b>Vendor Details :</b>																																																												
Company Name/Client Name :	Rahul International - Mira Road	Customer's Mobile :	7738444305	Name :	Darshan Sir																																																							
<b>Address :</b>																																																												
Mumbai , , , , Maharashtra																																																												
<b>AMC Details :</b>																																																												
Expiry Date :	01-01-1970 05:30:00		Type :																																																									
<b>Product Name :</b>	CCTV																																																											
<b>Complain :</b>	2 camera off issue																																																											
<b>Technician Comment :</b>	7 floor 1 camera install working done 6 floor pc online 7 floor camera not working issue resolved.																																																											
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																																																											
<b>Remark :</b>	7 floor 1 camera install working done 6 floor pc online 7 floor camera not working issue resolved.																																																											
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>20-06-2023 10:57:19</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr><tr><td>26-05-2023 10:34:48</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr><tr><td>22-05-2023 05:04:04</td><td>Sonu Kumar</td><td>Work Pending</td><td>7 floor 1 camera install working done 6 floor pc online 7 floor camera not working issue resolved.</td><td></td></tr><tr><td>22-05-2023 11:48:46</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr><tr><td>05-05-2023 05:21:59</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr><tr><td>03-05-2023 10:35:19</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr><tr><td>29-04-2023 10:20:24</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr><tr><td>28-04-2023 10:38:01</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr><tr><td>26-04-2023 02:02:58</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr><tr><td>25-04-2023 10:15:32</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	20-06-2023 10:57:19	Sonu Kumar	New		-	26-05-2023 10:34:48	Sonu Kumar	New		-	22-05-2023 05:04:04	Sonu Kumar	Work Pending	7 floor 1 camera install working done 6 floor pc online 7 floor camera not working issue resolved.		22-05-2023 11:48:46	Sonu Kumar	New		-	05-05-2023 05:21:59	Sonu Kumar	New		-	03-05-2023 10:35:19	Sonu Kumar	New		-	29-04-2023 10:20:24	Sonu Kumar	New		-	28-04-2023 10:38:01	Sonu Kumar	New		-	26-04-2023 02:02:58	Sonu Kumar	New		-	25-04-2023 10:15:32	Sonu Kumar	New		-
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Previous Complain History :			
	<b>Date Time</b>	<b>Technician Name</b>	<b>Remark</b>
	09-08-2023 12:24:24	Sonu Kumar	Fees counter all ready camera installed
	09-08-2023 11:10:59	PravinJagade	1. Gate no 3_4_5_ and foot baal and bolly ball area camera offline issue resolved working ok 2. 7th floor boy common room camera faulty collect from reapering. 3.Counseling room no video issue resolve ok 4. 805 angle setting done. 5. Sum camera need for naming 6. Main Reception 4 camera install but 2 camera viewing found and 2 camera not viewing not found