




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE790 | | | | | | | | | | | | | | | | | | | | | | | | | |
|---------------------------------------|--|---|---|---|-------------|-----------|-----------------|--------|---------------------|----------------------|---|---------------------|----------------|---|---|---------------------|-----------|-----|--|---|---------------------|-----------|-----|--|---|
| Priority : | High | | | | | | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 7738444305 | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Anil Yadav | | Technician Mobile : | 8080922983 | | | | | | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 11-12-2019 03:43:28 | | | | | | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Rahul International - Mira Road | Customer's Mobile : | 7738444305 | Name : | Darshan Sir | | | | | | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , , Maharashtra | | | | | | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 01-01-1970 05:30:00 | | Type : | | | | | | | | | | | | | | | | | | | | | | |
| Product Name : | CCTV | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain : | 1 camera not working | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | two camera complain solved..one camera conector was dead. and one camera not connected to dvr. cable find out then issue resolve. | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | |
| Remark : | two camera complain solved..one camera conector was dead. and one camera not connected to dvr. cable find out then issue resolve. | | | | | | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>13-12-2019 05:39:25</td><td>AnilYadav</td><td>Completed</td><td>two camera complain solved..one camera conector was dead. and one camera not connected to dvr. cable find out then issue resolve.</td><td></td></tr><tr><td>13-12-2019 12:04:34</td><td>AnilYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>11-12-2019 03:43:29</td><td>AnilYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 13-12-2019 05:39:25 | AnilYadav | Completed | two camera complain solved..one camera conector was dead. and one camera not connected to dvr. cable find out then issue resolve. |  | 13-12-2019 12:04:34 | AnilYadav | New | | - | 11-12-2019 03:43:29 | AnilYadav | New | | - |
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| Previous Complain History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>02-08-2023 02:25:14</td><td>Kalpesh SubhashGurav</td><td>Reception 2 Camera Issue Solved 12,14,16 Camera hide Done ☐</td></tr><tr><td>31-07-2023 12:50:18</td><td>Atique Salmani</td><td></td></tr></tbody></table> | | | | | Date Time | Technician Name | Remark | 02-08-2023 02:25:14 | Kalpesh SubhashGurav | Reception 2 Camera Issue Solved 12,14,16 Camera hide Done ☐ | 31-07-2023 12:50:18 | Atique Salmani | | | | | | | | | | | | |
| Date Time | Technician Name | Remark | | | | | | | | | | | | | | | | | | | | | | | |
| 02-08-2023 02:25:14 | Kalpesh SubhashGurav | Reception 2 Camera Issue Solved 12,14,16 Camera hide Done ☐ | | | | | | | | | | | | | | | | | | | | | | | |
| 31-07-2023 12:50:18 | Atique Salmani | | | | | | | | | | | | | | | | | | | | | | | | |