




# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE7399</b>																				
<b>Priority :</b>	Low																			
<b>Created By :</b>	Admin - Apurva Vajaria																			
<b>Complaint Mob. No. :</b>	7738444305																			
<b>Technician Name :</b>	Siddhesh Chavan		<b>Technician Mobile :</b>	8080922985																
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	18-01-2023 11:27:04																	
<b>Vendor Details :</b>																				
Company Name/Client Name :	Rahul International - Mira Road	Customer's Mobile :	7738444305	Name :	Darshan Sir															
<b>Address :</b>																				
Mumbai , , , , Maharashtra																				
<b>AMC Details :</b>																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
<b>Product Name :</b>	CCTV																			
<b>Complain :</b>	3rd floor 1 DVR all cameras are off issue																			
<b>Technician Comment :</b>	1) 3rd floor lift side dvr ip config and ip chnge and issue resolved and 3 floor staircase side dvr date time ok 2) out 2 camera cable not drop 3) 4 no gate cable not drop at location 4) 5 no gate to NVR side cable issue new cable not drop 5) canteen side DVR to NVR side 2 cable not drop																			
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																			
<b>Remark :</b>	1) 3rd floor lift side dvr ip config and ip chnge and issue resolved and 3 floor staircase side dvr date time ok 2) out 2 camera cable not drop 3) 4 no gate cable not drop at location 4) 5 no gate to NVR side cable issue new cable not drop 5) canteen side DVR to NVR side 2 cable not drop																			
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>13-01-2023 02:30:23</td><td>Sonu Kumar</td><td>Back side dvr not working issue resolved working ok and strong room blackout issue resolved and board room blr issue resolved working ok</td></tr><tr><td>12-01-2023 11:28:25</td><td>Sonu Kumar</td><td>Ground floor back side dvr not working issue resolved and moniter living issue resolved working ok</td></tr></tbody></table>					Date Time	Technician Name	Remark	13-01-2023 02:30:23	Sonu Kumar	Back side dvr not working issue resolved working ok and strong room blackout issue resolved and board room blr issue resolved working ok	12-01-2023 11:28:25	Sonu Kumar	Ground floor back side dvr not working issue resolved and moniter living issue resolved working ok						
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