




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE7364																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	7738444305																			
Technician Name :	Sonu Kumar		Technician Mobile :	8454016444																
Ticket Type :	Complain	Date & Time :	13-01-2023 02:30:23																	
Vendor Details :																				
Company Name/Client Name :	Rahul International - Mira Road	Customer's Mobile :	7738444305	Name :	Darshan Sir															
Address :																				
Mumbai , , , , Maharashtra																				
AMC Details :																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
Product Name :	CCTV																			
Complain :	Strong room camera blackout issue Ground floor DVR backside not any cameras are showing 1-2 cameras blur issue(Conference room)																			
Technician Comment :	Back side dvr not working issue resolved working ok and strong room blackout issue resolved and board room blr issue resolved working ok																			
Complain Operator :	Desktop - Apurva Vajaria																			
Remark :	Back side dvr not working issue resolved working ok and strong room blackout issue resolved and board room blr issue resolved working ok																			
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>13-01-2023 05:29:17</td><td>Sonu Kumar</td><td>Completed</td><td>Back side dvr not working issue resolved working ok and strong room blackout issue resolved and board room blr issue resolved working ok</td><td></td></tr><tr><td>13-01-2023 02:30:54</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	13-01-2023 05:29:17	Sonu Kumar	Completed	Back side dvr not working issue resolved working ok and strong room blackout issue resolved and board room blr issue resolved working ok		13-01-2023 02:30:54	Sonu Kumar	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>18-01-2023 11:27:04</td><td>Siddhesh Chavan</td><td>1) 3rd floor lift side dvr ip config and ip chnge and issue resolved and 3 floor staircase side dvr date time ok 2) out 2 camera cable not drop 3) 4 no gate cable not drop at location 4) 5 no gate to NVR side cable issue new cable not drop 5) canteen side DVR to NVR side 2 cable not drop</td></tr><tr><td>12-01-2023 11:28:25</td><td>Sonu Kumar</td><td>Ground floor back side dvr not working issue resolved and moniter viving issue resolved working ok</td></tr></tbody></table>					Date Time	Technician Name	Remark	18-01-2023 11:27:04	Siddhesh Chavan	1) 3rd floor lift side dvr ip config and ip chnge and issue resolved and 3 floor staircase side dvr date time ok 2) out 2 camera cable not drop 3) 4 no gate cable not drop at location 4) 5 no gate to NVR side cable issue new cable not drop 5) canteen side DVR to NVR side 2 cable not drop	12-01-2023 11:28:25	Sonu Kumar	Ground floor back side dvr not working issue resolved and moniter viving issue resolved working ok						
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