Vallabh Enterprises

Service Status Details : VE7347					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	7738444305				
Technician Name :	Sonu Kumar		**Technician Mobile :**	8454016444	
Ticket Type :	Complain	**Date & Time :**	12-01-2023 11:28:25		
Vendor Details :					
Company Name/Client Name :	Rahul International - Mira Road	Customer's Mobile :	7738444305	Name :	Darshan Sir
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	CCTV				
Complain :	ground floor backside DVR is not working and the cameras are not seen on screen				
Technician Comment :	Ground floor back side dvr not working issue resolved and moniter viving issue resolved working ok				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	Ground floor back side dvr not working issue resolved and moniter viving issue resolved working ok				

Status History :

Date Time	Technician Name	Status	Remark	Sign
12-01-2023 02:45:39	Sonu Kumar	Completed	Ground floor back side dvr not working issue resolved and moniter viving issue resolved working ok	
12-01-2023 11:29:39	Sonu Kumar	New		-

Previous Complain History :

Date Time	Technician Name	Remark
18-01-2023 11:27:04	Siddhesh Chavan	1) 3rd floor lift side dvr ip config and ip chnge and issue resolved and 3 floor staircase side dvr date time ok 2) out 2 camera cable not drop 3) 4 no gate cable not drop at location 4) 5 no gate to NVR side cable issue new cable not drop 5) canteen side DVR to NVR side 2 cable not drop
13-01-2023 02:30:23	Sonu Kumar	Back side dvr not working issue resolved working ok and strong room blackout issue resolved and board room blr issue resolved working ok