

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE16290</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                        |                                                   |                                                                                       |              |           |                 |        |                     |                 |                     |                     |                 |                                                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
|-----------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------|---------------------------------------------------|---------------------------------------------------------------------------------------|--------------|-----------|-----------------|--------|---------------------|-----------------|---------------------|---------------------|-----------------|---------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                        |                                                   |                                                                                       |              |           |                 |        |                     |                 |                     |                     |                 |                                                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                        |                                                   |                                                                                       |              |           |                 |        |                     |                 |                     |                     |                 |                                                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>             | 7738060557                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                        |                                                   |                                                                                       |              |           |                 |        |                     |                 |                     |                     |                 |                                                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Name :</b>                | Pratik Logade                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                        | <b>Technician Mobile :</b>                        | 9619760949                                                                            |              |           |                 |        |                     |                 |                     |                     |                 |                                                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | <b>Date &amp; Time :</b>               | 19-11-2025 10:46:17                               |                                                                                       |              |           |                 |        |                     |                 |                     |                     |                 |                                                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                        |                                                   |                                                                                       |              |           |                 |        |                     |                 |                     |                     |                 |                                                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Company Name/Client Name :              | Buddha Chs - Mahavir Aquila                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Customer's Mobile :                    | 7738060557                                        | Name :                                                                                | Damji Shamji |           |                 |        |                     |                 |                     |                     |                 |                                                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                        |                                                   |                                                                                       |              |           |                 |        |                     |                 |                     |                     |                 |                                                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Mumbai , , , 400077 , Maharashtra       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                        |                                                   |                                                                                       |              |           |                 |        |                     |                 |                     |                     |                 |                                                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                        |                                                   |                                                                                       |              |           |                 |        |                     |                 |                     |                     |                 |                                                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Expiry Date :                           | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                        | Type :                                            |                                                                                       |              |           |                 |        |                     |                 |                     |                     |                 |                                                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Product Name :</b>                   | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                        |                                                   |                                                                                       |              |           |                 |        |                     |                 |                     |                     |                 |                                                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain :</b>                       | 1 camera again off issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                        |                                                   |                                                                                       |              |           |                 |        |                     |                 |                     |                     |                 |                                                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Comment :</b>             | 1 camera on issues solved and,, 1 nev bnc install                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                        |                                                   |                                                                                       |              |           |                 |        |                     |                 |                     |                     |                 |                                                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                        |                                                   |                                                                                       |              |           |                 |        |                     |                 |                     |                     |                 |                                                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Remark :</b>                         | 1 camera on issues solved and,, 1 nev bnc install                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                        |                                                   |                                                                                       |              |           |                 |        |                     |                 |                     |                     |                 |                                                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>20-11-2025 11:44:09</td><td>PratikLogade</td><td>Completed</td><td>1 camera on issues solved and,, 1 nev bnc install</td><td></td></tr><tr><td>20-11-2025 10:23:16</td><td>PratikLogade</td><td>New</td><td></td><td>-</td></tr><tr><td>19-11-2025 10:46:35</td><td>PratikLogade</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                        |                                                   |                                                                                       |              | Date Time | Technician Name | Status | Remark              | Sign            | 20-11-2025 11:44:09 | PratikLogade        | Completed       | 1 camera on issues solved and,, 1 nev bnc install |  | 20-11-2025 10:23:16 | PratikLogade | New |  | - | 19-11-2025 10:46:35 | PratikLogade | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Status                                 | Remark                                            | Sign                                                                                  |              |           |                 |        |                     |                 |                     |                     |                 |                                                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 20-11-2025 11:44:09                     | PratikLogade                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Completed                              | 1 camera on issues solved and,, 1 nev bnc install |  |              |           |                 |        |                     |                 |                     |                     |                 |                                                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 20-11-2025 10:23:16                     | PratikLogade                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | New                                    |                                                   | -                                                                                     |              |           |                 |        |                     |                 |                     |                     |                 |                                                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 19-11-2025 10:46:35                     | PratikLogade                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | New                                    |                                                   | -                                                                                     |              |           |                 |        |                     |                 |                     |                     |                 |                                                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>17-11-2025 12:24:44</td><td>Govardhan Kumar</td><td>1 issue camra solve</td></tr><tr><td>04-11-2025 11:56:07</td><td>Prashant Paswan</td><td>The Tv is turned on 1 rj conector used</td></tr></tbody></table>                                                                                                                                                                                                                                              |                                        |                                                   |                                                                                       |              | Date Time | Technician Name | Remark | 17-11-2025 12:24:44 | Govardhan Kumar | 1 issue camra solve | 04-11-2025 11:56:07 | Prashant Paswan | The Tv is turned on 1 rj conector used            |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Remark                                 |                                                   |                                                                                       |              |           |                 |        |                     |                 |                     |                     |                 |                                                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 17-11-2025 12:24:44                     | Govardhan Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | 1 issue camra solve                    |                                                   |                                                                                       |              |           |                 |        |                     |                 |                     |                     |                 |                                                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 04-11-2025 11:56:07                     | Prashant Paswan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | The Tv is turned on 1 rj conector used |                                                   |                                                                                       |              |           |                 |        |                     |                 |                     |                     |                 |                                                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |