

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE15501</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                            |                                                  |                                                                                       |              |           |                 |        |                     |                  |                     |                     |                  |                                                  |                                                                                       |                     |                  |           |                                                  |                                                                                       |                     |                  |     |  |   |                     |                  |     |  |   |
|-----------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------|--------------------------------------------------|---------------------------------------------------------------------------------------|--------------|-----------|-----------------|--------|---------------------|------------------|---------------------|---------------------|------------------|--------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|------------------|-----------|--------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|------------------|-----|--|---|---------------------|------------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                            |                                                  |                                                                                       |              |           |                 |        |                     |                  |                     |                     |                  |                                                  |                                                                                       |                     |                  |           |                                                  |                                                                                       |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                            |                                                  |                                                                                       |              |           |                 |        |                     |                  |                     |                     |                  |                                                  |                                                                                       |                     |                  |           |                                                  |                                                                                       |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Complaint Mob. No. :</b>             | 7738060557                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                            |                                                  |                                                                                       |              |           |                 |        |                     |                  |                     |                     |                  |                                                  |                                                                                       |                     |                  |           |                                                  |                                                                                       |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Technician Name :</b>                | Rahul Mhapralkar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                            | <b>Technician Mobile :</b>                       | 9168762949                                                                            |              |           |                 |        |                     |                  |                     |                     |                  |                                                  |                                                                                       |                     |                  |           |                                                  |                                                                                       |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Ticket Type :</b>                    | New Installation                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | <b>Date &amp; Time :</b>   | 06-08-2025 11:06:48                              |                                                                                       |              |           |                 |        |                     |                  |                     |                     |                  |                                                  |                                                                                       |                     |                  |           |                                                  |                                                                                       |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                            |                                                  |                                                                                       |              |           |                 |        |                     |                  |                     |                     |                  |                                                  |                                                                                       |                     |                  |           |                                                  |                                                                                       |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Company Name/Client Name :</b>       | Buddha Chs - Mahavir Aquila                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | <b>Customer's Mobile :</b> | 7738060557                                       | <b>Name :</b>                                                                         | Damji Shamji |           |                 |        |                     |                  |                     |                     |                  |                                                  |                                                                                       |                     |                  |           |                                                  |                                                                                       |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                            |                                                  |                                                                                       |              |           |                 |        |                     |                  |                     |                     |                  |                                                  |                                                                                       |                     |                  |           |                                                  |                                                                                       |                     |                  |     |  |   |                     |                  |     |  |   |
| Mumbai , , , 400077 , Maharashtra       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                            |                                                  |                                                                                       |              |           |                 |        |                     |                  |                     |                     |                  |                                                  |                                                                                       |                     |                  |           |                                                  |                                                                                       |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                            |                                                  |                                                                                       |              |           |                 |        |                     |                  |                     |                     |                  |                                                  |                                                                                       |                     |                  |           |                                                  |                                                                                       |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Expiry Date :</b>                    | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                            | <b>Type :</b>                                    |                                                                                       |              |           |                 |        |                     |                  |                     |                     |                  |                                                  |                                                                                       |                     |                  |           |                                                  |                                                                                       |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Product Name :</b>                   | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                            |                                                  |                                                                                       |              |           |                 |        |                     |                  |                     |                     |                  |                                                  |                                                                                       |                     |                  |           |                                                  |                                                                                       |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Complain :</b>                       | cabling need to do                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                            |                                                  |                                                                                       |              |           |                 |        |                     |                  |                     |                     |                  |                                                  |                                                                                       |                     |                  |           |                                                  |                                                                                       |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Technician Comment :</b>             | New USB extender installed now working normally.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                            |                                                  |                                                                                       |              |           |                 |        |                     |                  |                     |                     |                  |                                                  |                                                                                       |                     |                  |           |                                                  |                                                                                       |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                            |                                                  |                                                                                       |              |           |                 |        |                     |                  |                     |                     |                  |                                                  |                                                                                       |                     |                  |           |                                                  |                                                                                       |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Remark :</b>                         | New USB extender installed now working normally.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                            |                                                  |                                                                                       |              |           |                 |        |                     |                  |                     |                     |                  |                                                  |                                                                                       |                     |                  |           |                                                  |                                                                                       |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>12-08-2025 10:58:23</td><td>Rahul Mhapralkar</td><td>Completed</td><td>New USB extender installed now working normally.</td><td></td></tr><tr><td>12-08-2025 10:58:22</td><td>Rahul Mhapralkar</td><td>Completed</td><td>New USB extender installed now working normally.</td><td></td></tr><tr><td>11-08-2025 01:20:17</td><td>Rahul Mhapralkar</td><td>New</td><td></td><td>-</td></tr><tr><td>06-08-2025 11:06:56</td><td>Rahul Mhapralkar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                            |                                                  |                                                                                       |              | Date Time | Technician Name | Status | Remark              | Sign             | 12-08-2025 10:58:23 | Rahul Mhapralkar    | Completed        | New USB extender installed now working normally. |  | 12-08-2025 10:58:22 | Rahul Mhapralkar | Completed | New USB extender installed now working normally. |  | 11-08-2025 01:20:17 | Rahul Mhapralkar | New |  | - | 06-08-2025 11:06:56 | Rahul Mhapralkar | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Status                     | Remark                                           | Sign                                                                                  |              |           |                 |        |                     |                  |                     |                     |                  |                                                  |                                                                                       |                     |                  |           |                                                  |                                                                                       |                     |                  |     |  |   |                     |                  |     |  |   |
| 12-08-2025 10:58:23                     | Rahul Mhapralkar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Completed                  | New USB extender installed now working normally. |  |              |           |                 |        |                     |                  |                     |                     |                  |                                                  |                                                                                       |                     |                  |           |                                                  |                                                                                       |                     |                  |     |  |   |                     |                  |     |  |   |
| 12-08-2025 10:58:22                     | Rahul Mhapralkar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Completed                  | New USB extender installed now working normally. |  |              |           |                 |        |                     |                  |                     |                     |                  |                                                  |                                                                                       |                     |                  |           |                                                  |                                                                                       |                     |                  |     |  |   |                     |                  |     |  |   |
| 11-08-2025 01:20:17                     | Rahul Mhapralkar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | New                        |                                                  | -                                                                                     |              |           |                 |        |                     |                  |                     |                     |                  |                                                  |                                                                                       |                     |                  |           |                                                  |                                                                                       |                     |                  |     |  |   |                     |                  |     |  |   |
| 06-08-2025 11:06:56                     | Rahul Mhapralkar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | New                        |                                                  | -                                                                                     |              |           |                 |        |                     |                  |                     |                     |                  |                                                  |                                                                                       |                     |                  |           |                                                  |                                                                                       |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>12-08-2025 10:55:36</td><td>Rahul Mhapralkar</td><td></td></tr><tr><td>04-08-2025 10:55:06</td><td>Rahul Mhapralkar</td><td></td></tr></tbody></table>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                            |                                                  |                                                                                       |              | Date Time | Technician Name | Remark | 12-08-2025 10:55:36 | Rahul Mhapralkar |                     | 04-08-2025 10:55:06 | Rahul Mhapralkar |                                                  |                                                                                       |                     |                  |           |                                                  |                                                                                       |                     |                  |     |  |   |                     |                  |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Remark                     |                                                  |                                                                                       |              |           |                 |        |                     |                  |                     |                     |                  |                                                  |                                                                                       |                     |                  |           |                                                  |                                                                                       |                     |                  |     |  |   |                     |                  |     |  |   |
| 12-08-2025 10:55:36                     | Rahul Mhapralkar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                            |                                                  |                                                                                       |              |           |                 |        |                     |                  |                     |                     |                  |                                                  |                                                                                       |                     |                  |           |                                                  |                                                                                       |                     |                  |     |  |   |                     |                  |     |  |   |
| 04-08-2025 10:55:06                     | Rahul Mhapralkar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                            |                                                  |                                                                                       |              |           |                 |        |                     |                  |                     |                     |                  |                                                  |                                                                                       |                     |                  |           |                                                  |                                                                                       |                     |                  |     |  |   |                     |                  |     |  |   |