

Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE9542																																			
Priority :	Low																																		
Created By :	Admin - Apurva Vajaria																																		
Complaint Mob. No. :	9810080819																																		
Technician Name :	Sonu Kumar		Technician Mobile :	8454016444																															
Ticket Type :	Complain	Date & Time :	14-09-2023 03:45:06																																
Vendor Details :																																			
Company Name/Client Name :	Neil J Control	Customer's Mobile :	9810080819	Name :	Dabral Sir																														
Address :																																			
Mumbai , , , , Maharashtra																																			
AMC Details :																																			
Expiry Date :	01-01-1970 05:30:00		Type :																																
Product Name :	CCTV																																		
Complain :	Control room DVR is off issue																																		
Technician Comment :	Dvr automatic on off dvr faulty																																		
Complain Operator :	Desktop - Apurva Vajaria																																		
Remark :	Dvr automatic on off dvr faulty on 16.09.2023 new hikvision 16 CH dvr installed																																		
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>18-10-2023 01:46:43</td><td>Sonu Kumar</td><td>Completed</td><td></td><td>-</td></tr><tr><td>16-09-2023 04:55:43</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr><tr><td>15-09-2023 11:53:53</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr><tr><td>15-09-2023 10:43:22</td><td>Sonu Kumar</td><td>Work Pending</td><td>Dvr automatic on off dvr faulty</td><td></td></tr><tr><td>14-09-2023 06:27:21</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	18-10-2023 01:46:43	Sonu Kumar	Completed		-	16-09-2023 04:55:43	Sonu Kumar	New		-	15-09-2023 11:53:53	Sonu Kumar	New		-	15-09-2023 10:43:22	Sonu Kumar	Work Pending	Dvr automatic on off dvr faulty		14-09-2023 06:27:21	Sonu Kumar	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>22-08-2023 10:31:09</td><td>DilshadKhan</td><td>NVR No. 3 fan issue and NVR no link issue resolved with blower clean in hdd issue hdd problem not solved.</td></tr><tr><td>20-07-2023 01:17:17</td><td>Sonu Kumar</td><td>Total 4 camera off issue resolved working ok 1reception lobby and s pool and bike parking and flag post mp</td></tr></tbody></table>					Date Time	Technician Name	Remark	22-08-2023 10:31:09	DilshadKhan	NVR No. 3 fan issue and NVR no link issue resolved with blower clean in hdd issue hdd problem not solved.	20-07-2023 01:17:17	Sonu Kumar	Total 4 camera off issue resolved working ok 1reception lobby and s pool and bike parking and flag post mp																					
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