

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE8690</b>																				
<b>Priority :</b>	Low																			
<b>Created By :</b>	Admin - Apurva Vajaria																			
<b>Complaint Mob. No. :</b>	9810080819																			
<b>Technician Name :</b>	Shiva Meena		<b>Technician Mobile :</b>	7489567735																
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	28-06-2023 11:00:51																	
<b>Vendor Details :</b>																				
Company Name/Client Name :	Neil J Control	Customer's Mobile :	9810080819	Name :	Dabral Sir															
<b>Address :</b>																				
Mumbai , , , , Maharashtra																				
<b>AMC Details :</b>																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
<b>Product Name :</b>	CCTV																			
<b>Complain :</b>	Main gate parking 4 camera off issue																			
<b>Technician Comment :</b>																				
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																			
<b>Remark :</b>																				
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>30-06-2023 11:05:12</td><td>Shiva Meena</td><td>New</td><td></td><td>-</td></tr><tr><td>28-06-2023 11:01:02</td><td>Shiva Meena</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	30-06-2023 11:05:12	Shiva Meena	New		-	28-06-2023 11:01:02	Shiva Meena	New		-
Date Time	Technician Name	Status	Remark	Sign																
30-06-2023 11:05:12	Shiva Meena	New		-																
28-06-2023 11:01:02	Shiva Meena	New		-																
<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>20-07-2023 01:17:17</td><td>Sonu Kumar</td><td>Total 4 camera off issue resolved working ok 1reception lobby and s pool and bike parking and flag post mp</td></tr><tr><td>08-06-2023 10:44:48</td><td>Atique Salmani</td><td>(1)Sys corridor cameras linse waves issue checked and cahned BNC but same issue also check on vedeo baloon same issue becz cable joint in rj 6 so it's as it's . If need to clear cable need to changed in 1 single piece . (2) 7th floor701 /702 near . new camera changed set angel working ok. (3) engeneering office also camera faulty so which one reommved from 7 floor installed in enenaring office. (4) Reception 2 ip camera shifting plus angel settings done . (5.) Lounge camera also check old camera reinstalled (6) majestic back area corridor reverse phase coming so adaptor not working resolved issue working ok (7) majestic back area camera faulty ohms power ok. (8) apartment 2 camera issue resolved there is SMPS was disconnected so chek n resolve working ok. (9) baloochi back side corridor ip camera cable was remoooved from Poe switch so check the cable and connect in Poe switch working ok.</td></tr></tbody></table>					Date Time	Technician Name	Remark	20-07-2023 01:17:17	Sonu Kumar	Total 4 camera off issue resolved working ok 1reception lobby and s pool and bike parking and flag post mp	08-06-2023 10:44:48	Atique Salmani	(1)Sys corridor cameras linse waves issue checked and cahned BNC but same issue also check on vedeo baloon same issue becz cable joint in rj 6 so it's as it's . If need to clear cable need to changed in 1 single piece . (2) 7th floor701 /702 near . new camera changed set angel working ok. (3) engeneering office also camera faulty so which one reommved from 7 floor installed in enenaring office. (4) Reception 2 ip camera shifting plus angel settings done . (5.) Lounge camera also check old camera reinstalled (6) majestic back area corridor reverse phase coming so adaptor not working resolved issue working ok (7) majestic back area camera faulty ohms power ok. (8) apartment 2 camera issue resolved there is SMPS was disconnected so chek n resolve working ok. (9) baloochi back side corridor ip camera cable was remoooved from Poe switch so check the cable and connect in Poe switch working ok.						
Date Time	Technician Name	Remark																		
20-07-2023 01:17:17	Sonu Kumar	Total 4 camera off issue resolved working ok 1reception lobby and s pool and bike parking and flag post mp																		
08-06-2023 10:44:48	Atique Salmani	(1)Sys corridor cameras linse waves issue checked and cahned BNC but same issue also check on vedeo baloon same issue becz cable joint in rj 6 so it's as it's . If need to clear cable need to changed in 1 single piece . (2) 7th floor701 /702 near . new camera changed set angel working ok. (3) engeneering office also camera faulty so which one reommved from 7 floor installed in enenaring office. (4) Reception 2 ip camera shifting plus angel settings done . (5.) Lounge camera also check old camera reinstalled (6) majestic back area corridor reverse phase coming so adaptor not working resolved issue working ok (7) majestic back area camera faulty ohms power ok. (8) apartment 2 camera issue resolved there is SMPS was disconnected so chek n resolve working ok. (9) baloochi back side corridor ip camera cable was remoooved from Poe switch so check the cable and connect in Poe switch working ok.																		