


# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE8516</b>					
<b>Priority :</b>	Low				
<b>Created By :</b>	Admin - Apurva Vajaria				
<b>Complaint Mob. No. :</b>	9810080819				
<b>Technician Name :</b>	Atique Salmani		<b>Technician Mobile :</b>	8080922984	
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	08-06-2023 10:44:48		
<b>Vendor Details :</b>					
Company Name/Client Name :	Neil J Control	Customer's Mobile :	9810080819	Name :	Dabral Sir
<b>Address :</b>					
Mumbai , , , , Maharashtra					
<b>AMC Details :</b>					
Expiry Date :	01-01-1970 05:30:00		Type :		
<b>Product Name :</b>	CCTV				
<b>Complain :</b>	1)NVR 1 number is all camera showing so blurry 2) DVR 2 and DVR 3 no few camera is video loss last one week 3)DVR 5 Gym DVR Recording issues. 4)NVR 2 not work properly. 5)The 1 camera at the main gate is broken and hanging towards the lower				
<b>Technician Comment :</b>	(1)Sys corridor cameras linse waves issue checked and cahned BNC but same issue also check on vedeo baloon same issue becz cable joint in rj 6 so it's as it's . If need to clear cable need to changed in 1 single piece . (2) 7th floor701 /702 near . new camera changed set angel working ok. (3) engeneering office also camera faulty so which one reommved from 7 floor installed in enenaring office. (4) Reception 2 ip camera shifting plus angel settings done . (5.) Lounge camera also check old camera reinstalled (6) majestic back area corridor reverse phase coming so adaptor not working resolved issue working ok (7) majestic back area camera faulty ohms power ok. (8) apartment 2 camera issue resolved there is SMPS was disconnected so chek n resolve working ok. (9) baloochi back side corridor ip camera cable was remooved from Poe switch so check the cable and connect in Poe switch working ok.				
<b>Complain Operator :</b>	Desktop - Apurva Vajaria				
<b>Remark :</b>	(1)Sys corridor cameras linse waves issue checked and cahned BNC but same issue also check on vedeo baloon same issue becz cable joint in rj 6 so it's as it's . If need to clear cable need to changed in 1 single piece . (2) 7th floor701 /702 near . new camera changed set angel working ok. (3) engeneering office also camera faulty so which one reommved from 7 floor installed in enenaring office. (4) Reception 2 ip camera shifting plus angel settings done . (5.) Lounge camera also check old camera reinstalled (6) majestic back area corridor reverse phase coming so adaptor not working resolved issue working ok (7) majestic back area camera faulty ohms power ok. (8) apartment 2 camera issue resolved there is SMPS was disconnected so chek n resolve working ok. (9) baloochi back side corridor ip camera cable was remooved from Poe switch so check the cable and connect in Poe switch working ok.				

Status History :					
	Date Time	Technician Name	Status	Remark	Sign
	08-06-2023 05:38:59	Atique Salmani	Completed	(1)Sys corridor cameras linse waves issue checked and cahned BNC but same issue also check on vedeo baloon same issue becz cable joint in rj 6 so it's as it's . If need to clear cable need to changed in 1 single piece . (2) 7th floor701 /702 near . new camera changed set angel working ok. (3) engeneering office also camera faulty so which one reommved from 7 floor installed in enenaring office. (4) Reception 2 ip camera shifting plus angel settings done . (5.) Lounge camera also check old camera reinstalled (6) majestic back area corridor reverse phase coming so adaptor not working resolved issue working ok (7) majestic back area camera faulty ohms power ok. (8) apartment 2 camera issue resolved there is SMPS was disconnected so chek n resolve working ok. (9) baloochi back side corridor ip camera cable was remooved from Poe switch so check the cable and connect in Poe switch working ok.	
	08-06-2023 10:44:55	Atique Salmani	New		-
Previous Complain History :					
	Date Time	Technician Name	Remark		
	27-05-2023 10:40:06	Siddhesh Chavan			
	20-05-2023 05:05:53	MayurYadav	DVR no. 2 HDMI resolution change to 1080P, DVR no. 2 resolution set to 720P DVR view on tv start.		