Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\$

Service Status Deta	nils : VE8394							
Priority:	Low							
Created By:	Admin - Apurva Vajaria							
Complaint Mob. No. :	9810080819							
Technician Name	Mayur Yadav			Technician M	chnician Mobile		.301	
Ticket Type :	Complain	Date & Ti	me:	20-05-2023 05:05:53				
Vendor Details :								
Company Name/Client Name :	Neil J Control	Customer's	Mobile	9810080819		Name:	Dak	oral Sir
Address:								
Mumbai , , , , Maha	arashtra							
AMC Details :								
Expiry Date :	01-01-1970 05:30:00			Type:				
Product Name:	CCTV							
Complain:	DVR resolution is not supporting the LED resolution							
Technician Comment :								
Complain Operator :	Desktop - Apurva Vajaria							
Remark:	DVR no. 2 HDMI resolution change to 1080P, DVR no. 2 resolution set to 720P DVR view on tv start.							
Status History:	Date Time		Tech	Technician Name		Status		Sign
	27-05-2023 04:24:54		MayurYa	MayurYadav		Completed		-
	20-05-2023 05:06:07		MayurYa	MayurYadav		New		-
Previous Complain History	Date Time	Technician Name		Remark				
	08-06-2023 10:44:48	Atique Salmani Siddhesh	but sai joint ir single angel one re Recept camera corrida workin apartn so che	(1)Sys corridor cameras linse waves issue checked and cahned BNC but same issue also check on vedeo baloon same issue becz cable joint in rj 6 so it's as it's . If need to clear cable need to changed in 1 single piece . (2) 7th floor701/702 near . new camera changed set angel working ok. (3) engeneering office also camera faulty so which one reommved from 7 floor installed in enenaring office. (4) Reception 2 ip camera shifting plus angel settings done . (5.) Lounge camera also check old camera reinstalled (6) majestic back area corridor reverse phase coming so adaptor not working resolved issue working ok (7) majestic back area camera faulty ohms power ok. (8) apartment 2 camera issue resolved there is SMPS was disconnected so chek n resolve working ok. (9) baloochi back side corridor ip camera cable was remooved from Poe switch so check the cable and connect in Poe switch working ok.				
	10:40:06	Chavan						