

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE7640</b>																				
<b>Priority :</b>	Low																			
<b>Created By :</b>	Admin - Apurva Vajaria																			
<b>Complaint Mob. No. :</b>	9810080819																			
<b>Technician Name :</b>	Siddhesh Chavan		<b>Technician Mobile :</b>	8080922985																
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	15-02-2023 01:40:58																	
<b>Vendor Details :</b>																				
Company Name/Client Name :	Neil J Control	Customer's Mobile :	9810080819	Name :	Dabral Sir															
<b>Address :</b>																				
Mumbai , , , , Maharashtra																				
<b>AMC Details :</b>																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
<b>Product Name :</b>	CCTV																			
<b>Complain :</b>	8 cameras off issue and fiber optic cable is behind the switch, the link is not coming from one switch to another, have to check																			
<b>Technician Comment :</b>																				
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																			
<b>Remark :</b>	1)5 camera no link issue resolved 2) Apartment side poe switch fiber cable disconnect and reconnect 3)main gate one bullet camera issue camera disconnect and handover to Nilesh Sir 4)DVR no. 2 restarted issue and DVR check and one HDD disconnect and connect and the hdd to same issue need to change hdd.																			
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>20-02-2023 02:19:08</td><td>Siddhesh Chavan</td><td>Completed</td><td></td><td>-</td></tr><tr><td>15-02-2023 01:41:06</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	20-02-2023 02:19:08	Siddhesh Chavan	Completed		-	15-02-2023 01:41:06	Siddhesh Chavan	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>28-02-2023 02:39:41</td><td>Sonu Kumar</td><td></td></tr><tr><td>13-12-2022 12:06:02</td><td>Sonu Kumar</td><td>Dvr time and date issue resolved working ok and one camera install working ok</td></tr></tbody></table>					Date Time	Technician Name	Remark	28-02-2023 02:39:41	Sonu Kumar		13-12-2022 12:06:02	Sonu Kumar	Dvr time and date issue resolved working ok and one camera install working ok						
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