




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE6618 | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|---|--------------------------|---|---|------------|-----------|-----------------|--------|--------|------|---------------------|--------------|-----------|---|---|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|
| Priority : | Low | | | | | | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 9810080819 | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Ravi Rajbhar | | Technician Mobile : | 8080922965 | | | | | | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 18-10-2022 02:26:56 | | | | | | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Neil J Control | Customer's Mobile : | 9810080819 | Name : | Dabral Sir | | | | | | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , , Maharashtra | | | | | | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 01-01-1970 05:30:00 | | Type : | | | | | | | | | | | | | | | | | | | | | | |
| Product Name : | CCTV | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain : | 24 port poe switch issue | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | 24 port poe switch also change client side and one camera main porch no video issue resolved but next time need to change cable bcz two pair cable breck and one camera swing pool side angle set 24 port switch handover to client | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | |
| Remark : | 24 port poe switch also change client side and one camera main porch no video issue resolved but next time need to change cable bcz two pair cable breck and one camera swing pool side angle set 24 port switch handover to client | | | | | | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>18-10-2022 04:42:38</td><td>Ravi Rajbhar</td><td>Completed</td><td>24 port poe switch also change client side and one camera main porch no video issue resolved but next time need to change cable bcz two pair cable breck and one camera swing pool side angle set 24 port switch handover to client</td><td></td></tr><tr><td>18-10-2022 02:27:11</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>18-10-2022 02:26:56</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 18-10-2022 04:42:38 | Ravi Rajbhar | Completed | 24 port poe switch also change client side and one camera main porch no video issue resolved but next time need to change cable bcz two pair cable breck and one camera swing pool side angle set 24 port switch handover to client |  | 18-10-2022 02:27:11 | Ravi Rajbhar | New | | - | 18-10-2022 02:26:56 | Ravi Rajbhar | New | | - |
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| 18-10-2022 02:27:11 | Ravi Rajbhar | New | | - | | | | | | | | | | | | | | | | | | | | | |
| 18-10-2022 02:26:56 | Ravi Rajbhar | New | | - | | | | | | | | | | | | | | | | | | | | | |

| Previous Complain History : | Date Time | Technician Name | Remark |
|--|------------------------|-----------------|---|
| | 10-10-2022 12:01:57 | ChandanYadav | 5 anlog camera not working and 1 ip camera 2 camera change the BNC and dc and 3 camera dayrek. one ip camera working.one bullate camera new requirements and dome camera.cctv working ok |
| | 26-09-2022 10:52:36 | Atique Salmani | cabling allredy done set angel Lawan pathway camera and also use 1 nos ip66 connector working ok and bike entrance camera issue resolved by recocneetion. lo also checked finance camera camera need to changed . |