## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

Service Status Details : VE6544							
Priority:	Low						
Created By:	Admin - Apurva Vajaria						
Complaint Mob. No. :	9810080819						
Technician Name :	Chandan Yadav		Technici	cian Mobile : 9833262842			
Ticket Type:	Complain Date & Time:		10-10-20	10-10-2022 12:01:57			
Vendor Details :							
Company Name/Client Name :	Neil J Control	Customer's Mobile	: 9810080	819	Name :	Dabral Sir	
Address:							
Mumbai , , , , Maharashtra							
AMC Details:	s:						
Expiry Date :	01-01-1970 05:30:0	Type:	Type:				
<b>Product Name:</b>	CCTV						
Complain:	2-3 IP cameras off issue						
Technician Comment :	5 anlog camera not working and 1 ip camera 2 camera change the BNC and dc and 3 camera dayrek. one ip camera working.one bullate camera new requirements and dome camera.cctv working ok						
Complain Operator :	Desktop - Apurva Vajaria						
Remark:	5 anlog camera not working and 1 ip camera 2 camera change the BNC and dc and 3 camera dayrek. one ip camera working.one bullate camera new requirements and dome camera.cctv working ok						
<b>Status History:</b>	Date Time	Technician Name	Status	Re	emark	Sign	
	10-10-2022 05:47:58	ChandanYadav	Completed	ip camera 2 can BNC and dc an one ip camera bullate camera	not working and 1 mera change the d 3 camera dayrek. working.one new requirements era.cctv working ok	Ohraji	
	10-10-2022 12:02:11	ChandanYadav	New			-	
	10-10-2022 12:01:57	ChandanYadav	New			-	

Previous Complain History :	Date Time	Technician Name	Remark	
	18-10-2022 02:26:56	Ravi Rajbhar	24 port poe switch also change client side and one camera main porch no video issue resolved but next time need to change cable bcz two pair cable breck and one camera swing pool side angle set 24 port switch handover to client	
	26-09-2022 10:52:36	Atique Salmani	cabling allredy done set angel Lawan pathway camera and also use 1 nos ip66 connector working ok and bike entrance camera issue resolved by recocnection. lo also checked finance camera camera need to changed .	