## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

Service Status D	etails: VE6444						
Priority:	Low						
Created By:	Admin - Apurva Vajaria						
Complaint Mob. No. :	9810080819						
Technician Name :	Atique Salmani		Technic	<b>Sian Mobile :</b> 8080922984			
Ticket Type :	Complain	Date & Time :	26-09-20	9-2022 10:52:36			
Vendor Details :			_				
Company Name/Client Name:	Neil J Control	Customer's Mobile	: 9810080	)819	Name :	Dabral Sir	
Address:							
Mumbai , , , , Maharashtra							
AMC Details :	_						
Expiry Date :	01-01-1970 05:30:0	Type:	Type:				
<b>Product Name:</b>	CCTV						
Complain:	1 ip camera off issue 5-6 mtr cat 6 cabling need to do						
Technician Comment :	cabling allredy done set angel Lawan pathway camera and also use 1 nos ip66 connector working ok and bike entrance camera issue resolved by recocnection. lo also checked finance camera camera need to changed .						
Complain Operator :	Desktop - Apurva Vajaria						
Remark:	cabling allredy done set angel Lawan pathway camera and also use 1 nos ip66 connector working ok and bike entrance camera issue resolved by recocneetion. lo also checked finance camera camera need to changed .						
<b>Status History:</b>	Date Time	Technician Name	Status	R	emark	Sign	
	26-09-2022 12:36:28	Atique Salmani	Completed	Lawan pathway use 1 nos ip66 ok and bike ent resolved by rec	done set angel y camera and also connector working trance camera issue cocneetion. lo also e camera camera dd.	(nB)	
	26-09-2022 10:52:58	Atique Salmani	New			-	
	26-09-2022 10:52:37	Atique Salmani	New			-	

Previous Complain History :	Date Time	Technician Name	Remark	
ilistory.	19-08-2022 05:06:48	Atique Salmani	One camera ip changed and Camera location swimming pool and ip 11.154.8.104 Port 80 User.admin Pass.admin@123 Angel set working ok.	
	15-07-2022 10:56:39	Atique Salmani	camera faulty. 1.Lawan pathway 2.metal post camera plus cable also 3 bike parking camera faulty all fallty cameras hand over to Mahesh sir and L&t gate camera and swimming pool camera issue resolved second swimming pool camera set angel plus cleaning lense and kiitty sue cameras housing missing . and in NVR use desktop hdd so it's being crupppted again again so we suggest for servillence Hdd. instead of desktop hdd.nvr 2 11.154.8.200 NVR is working is properly there is no problem with NVR . problem with hdd which need to be changed .	