



# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support :** | **W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE6210</b>					
<b>Priority :</b>	Low				
<b>Created By :</b>	Admin - Apurva Vajaria				
<b>Complaint Mob. No. :</b>	9810080819				
<b>Technician Name :</b>	Atique Salmani		<b>Technician Mobile :</b>	8080922984	
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	19-08-2022 05:06:48		
<b>Vendor Details :</b>					
Company Name/Client Name :	Neil J Control	Customer's Mobile :	9810080819	Name :	Dabral Sir
<b>Address :</b>					
Mumbai , , , , Maharashtra					
<b>AMC Details :</b>					
Expiry Date :	01-01-1970 05:30:00		Type :		
<b>Product Name :</b>	CCTV				
<b>Complain :</b>	2 dome and 1 bullet new camera installation				
<b>Technician Comment :</b>	One camera ip changed and Camera location swimming pool and ip 11.154.8.104 Port 80 User.admin Pass.admin@123 Angel set working ok.				
<b>Complain Operator :</b>	Desktop - Apurva Vajaria				
<b>Remark :</b>	One camera ip changed and Camera location swimming pool and ip 11.154.8.104 Port 80 User.admin Pass.admin@123 Angel set working ok.				

<b>Status History :</b>	Date Time	Technician Name	Status	Remark	Sign
	23-08-2022 01:23:42	Atique Salmani	Completed	One camera ip changed and Camera location swimming pool and ip 11.154.8.104 Port 80 User.admin Pass.admin@123 Angel set working ok.	
	23-08-2022 01:08:06	Atique Salmani	New		-
	23-08-2022 10:38:09	Atique Salmani	New		-
	22-08-2022 01:13:57	Atique Salmani	New		-
	19-08-2022 08:36:19	Atique Salmani	Work Pending	2 dome camera install and stared working ok and full side one bullet camera water in camera connector side. 1 bullet camera install pending	
	19-08-2022 05:07:05	Atique Salmani	New		-
	19-08-2022 05:06:48	Atique Salmani	New		-
<b>Previous Complain History :</b>	Date Time	Technician Name	Remark		
	15-07-2022 10:56:39	Atique Salmani	camera faulty. 1.Lawan pathway 2.metal post camera plus cable also 3 bike parking camera faulty all fallty cameras hand over to Mahesh sir and L&t gate camera and swimming pool camera issue resolved second swimming pool camera set angel plus cleaning lense and kiitty sue cameras housing missing . and in NVR use desktop hdd so it's being crupppted again again so we suggest for servillence Hdd. instead of desktop hdd.nvr 2 11.154.8.200 NVR is working is properly there is no problem with NVR . problem with hdd which need to be changed .		
	20-06-2022 10:48:29	Atique Salmani			