



# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE5956</b>					
<b>Priority :</b>	Low				
<b>Created By :</b>	Admin - Apurva Vajaria				
<b>Complaint Mob. No. :</b>	9810080819				
<b>Technician Name :</b>	Atique Salmani		<b>Technician Mobile :</b>	8080922984	
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	15-07-2022 10:56:39		
<b>Vendor Details :</b>					
<b>Company Name/Client Name :</b>	Neil J Control	<b>Customer's Mobile :</b>	9810080819	<b>Name :</b>	Dabral Sir
<b>Address :</b>					
Mumbai , , , , Maharashtra					
<b>AMC Details :</b>					
<b>Expiry Date :</b>	01-01-1970 05:30:00		<b>Type :</b>		
<b>Product Name :</b>	CCTV				
<b>Complain :</b>	10 cameras down issue				
<b>Technician Comment :</b>	camera faulty. 1.Lawan pathway 2.metal post camera plus cable also 3 bike parking camera faulty all fallty cameras hand over to Mahesh sir and L&t gate camera and swimming pool camera issue resolved second swimming pool camera set angel plus cleaning lense and kiitty sue cameras housing missing . and in NVR use desktop hdd so it's being crupppted again again so we suggest for servillence Hdd. instead of desktop hdd.nvr 2 11.154.8.200 NVR is working is properly there is no problem with NVR . problem with hdd which need to be changed .				
<b>Complain Operator :</b>	Desktop - Apurva Vajaria				
<b>Remark :</b>	camera faulty. 1.Lawan pathway 2.metal post camera plus cable also 3 bike parking camera faulty all fallty cameras hand over to Mahesh sir and L&t gate camera and swimming pool camera issue resolved second swimming pool camera set angel plus cleaning lense and kiitty sue cameras housing missing . and in NVR use desktop hdd so it's being crupppted again again so we suggest for servillence Hdd. instead of desktop hdd.nvr 2 11.154.8.200 NVR is working is properly there is no problem with NVR . problem with hdd which need to be changed .				

<b>Status History :</b>	<b>Date Time</b>	<b>Technician Name</b>	<b>Status</b>	<b>Remark</b>	<b>Sign</b>
	25-07-2022 08:31:06	Atique Salmani	Work Pending	camera faulty. 1.Lawan pathway 2.metal post camera plus cable also 3 bike parking camera faulty all faulty cameras hand over to Mahesh sir and L&t gate camera and swimming pool camera issue resolved second swimming pool camera set angel plus cleaning lense and kiitty sue cameras housing missing . and in NVR use desktop hdd so it's being cruppted again again so we suggest for servillence Hdd. instead of desktop hdd.nvr 2 11.154.8.200 NVR is working is properly there is no problem with NVR . problem with hdd which need to be changed .	
	25-07-2022 10:16:00	Atique Salmani	New		-
	15-07-2022 06:10:45	Atique Salmani	Work Pending	Lower basement camera angel settings done. Majestic camera reconnection done working ok. Electric pannel bnc changed from camera end painding ohms not coming rj6 cable need to check . also check camera end painding ohm not getting rj6 cable need to check . Finance area camera reconnection working ok but need to changed camera . Diesel tank area also reconnection working ok boath end camera end bnc changed.	
	15-07-2022 10:57:07	Atique Salmani	New		-
	15-07-2022 10:56:39	Atique Salmani	New		-
<b>Previous Complain History :</b>	<b>Date Time</b>	<b>Technician Name</b>	<b>Remark</b>		
	20-07-2023 01:17:17	Sonu Kumar	Total 4 camera off issue resolved working ok 1reaception lobby and s pool and bike parking and flag post mp		
	28-06-2023 11:00:51	Shiva Meena			