




# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE12828</b> |  |                          |   |   |            |           |                 |        |        |      |                     |            |           |   |   |                     |            |     |  |   |
|---|--|--------------------------|---|---|------------|-----------|-----------------|--------|--------|------|---------------------|------------|-----------|---|---|---------------------|------------|-----|--|---|
| <b>Priority :</b>                       | Low  |                          |   |   |            |           |                 |        |        |      |                     |            |           |   |   |                     |            |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria   |                          |   |   |            |           |                 |        |        |      |                     |            |           |   |   |                     |            |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9810080819   |                          |   |   |            |           |                 |        |        |      |                     |            |           |   |   |                     |            |     |  |   |
| <b>Technician Name :</b>                | Sonu Kumar   |                          | <b>Technician Mobile :</b>  | 8454016444  |            |           |                 |        |        |      |                     |            |           |   |   |                     |            |     |  |   |
| <b>Ticket Type :</b>                    | Complain   | <b>Date &amp; Time :</b> | 28-09-2024 10:20:35   |   |            |           |                 |        |        |      |                     |            |           |   |   |                     |            |     |  |   |
| <b>Vendor Details :</b>                 |  |                          |   |   |            |           |                 |        |        |      |                     |            |           |   |   |                     |            |     |  |   |
| Company Name/Client Name :              | Neil J Control   | Customer's Mobile :      | 9810080819  | Name :  | Dabral Sir |           |                 |        |        |      |                     |            |           |   |   |                     |            |     |  |   |
| <b>Address :</b>                        |  |                          |   |   |            |           |                 |        |        |      |                     |            |           |   |   |                     |            |     |  |   |
| Mumbai , , , , Maharashtra              |  |                          |   |   |            |           |                 |        |        |      |                     |            |           |   |   |                     |            |     |  |   |
| <b>AMC Details :</b>                    |  |                          |   |   |            |           |                 |        |        |      |                     |            |           |   |   |                     |            |     |  |   |
| Expiry Date :                           | 01-01-1970 05:30:00  |                          | Type :  |   |            |           |                 |        |        |      |                     |            |           |   |   |                     |            |     |  |   |
| <b>Product Name :</b>                   | CCTV   |                          |   |   |            |           |                 |        |        |      |                     |            |           |   |   |                     |            |     |  |   |
| <b>Complain :</b>                       | 2 cameras main porch are not working   |                          |   |   |            |           |                 |        |        |      |                     |            |           |   |   |                     |            |     |  |   |
| <b>Technician Comment :</b>             | 1. Main porch mp camera off issue resolved working ok and nvr no 2. 2 nos hard disk install and 2. NVR no 2. Laundry to cctv room fiber cabling need to and 2 analog camera in reguried in client  |                          |   |   |            |           |                 |        |        |      |                     |            |           |   |   |                     |            |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria   |                          |   |   |            |           |                 |        |        |      |                     |            |           |   |   |                     |            |     |  |   |
| <b>Remark :</b>                         | 1. Main porch mp camera off issue resolved working ok and nvr no 2. 2 nos hard disk install and 2. NVR no 2. Laundry to cctv room fiber cabling need to and 2 analog camera in reguried in client  |                          |   |   |            |           |                 |        |        |      |                     |            |           |   |   |                     |            |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>04-10-2024 01:29:31</td><td>Sonu Kumar</td><td>Completed</td><td>1. Main porch mp camera off issue resolved working ok and nvr no 2. 2 nos hard disk install and 2. NVR no 2. Laundry to cctv room fiber cabling need to and 2 analog camera in reguried in client</td><td></td></tr><tr><td>04-10-2024 11:50:00</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                          |   |   |            | Date Time | Technician Name | Status | Remark | Sign | 04-10-2024 01:29:31 | Sonu Kumar | Completed | 1. Main porch mp camera off issue resolved working ok and nvr no 2. 2 nos hard disk install and 2. NVR no 2. Laundry to cctv room fiber cabling need to and 2 analog camera in reguried in client |  | 04-10-2024 11:50:00 | Sonu Kumar | New |  | - |
| Date Time                               | Technician Name  | Status                   | Remark  | Sign  |            |           |                 |        |        |      |                     |            |           |   |   |                     |            |     |  |   |
| 04-10-2024 01:29:31                     | Sonu Kumar   | Completed                | 1. Main porch mp camera off issue resolved working ok and nvr no 2. 2 nos hard disk install and 2. NVR no 2. Laundry to cctv room fiber cabling need to and 2 analog camera in reguried in client |  |            |           |                 |        |        |      |                     |            |           |   |   |                     |            |     |  |   |
| 04-10-2024 11:50:00                     | Sonu Kumar   | New                      |   | -   |            |           |                 |        |        |      |                     |            |           |   |   |                     |            |     |  |   |

|                                   |                        |                 |   |
|-----------------------------------|------------------------|-----------------|---|
| Previous<br>Complain<br>History : | Date Time              | Technician Name | Remark  |
|                                   | 30-10-2024<br>11:36:08 | PravinJagade    |   |
|                                   | 29-06-2024<br>04:09:17 | Ravi Rajbhar    | 04.07.2024 - Ravi visited and 1)main porch camera no video issue resolved (change power supply) 2)Flag post MP camera issue resolved and ok working done 3)Main gate 3 camera issue two camera start and one camera pending because camera short IP DC Pin 4)SER Elevator camera off because lift closed confirm to security person jitendra 5)NVR 2 - 4 camera remove client side confirm to security person |