

B K Infotech

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Support : | **W :** <http://www.bkinfotech.in>
E : kalpesh@bkinfotech.in

Service Status Details : BK934					
Priority :	High				
Created By :	Admin - Kalpesh Jain				
Complaint Mob. No. :	9768504831				
Technician Name :	Dhiraj Mane Mane		Technician Mobile :	9930953373	
Ticket Type :	Complain	Date & Time :	13-09-2019 06:41:25		
Vendor Details :					
Company Name/Client Name :	Craftworld Events Pvt Ltd	Customer's Mobile :	9768504831	Name :	Craft World Sandeep Rai
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	laptop issue				
Complain :	bk- 060 BK- 023 PICK UP				
Technician Comment :	Call Assigned : Ruchi Madam Comp Name Craft World User Name : Sandeep Rai Work : 1 laptop pick up + 1 Laptop Booting issue Status : Hp laptop BK-060 Booting issue Clear HDD connection Problem now working Pick laptop Dell BK 023 But User Not agree So again Hp laptop pick up 060 with Adopter power Code Hp ProBook 4540S User Sign By : Sandeep Rai				
Complain Operator :	Desktop - Kalpesh Jain				
Remark :	Call Assigned : Ruchi Madam Comp Name Craft World User Name : Sandeep Rai Work : 1 laptop pick up + 1 Laptop Booting issue Status : Hp laptop BK-060 Booting issue Clear HDD connection Problem now working Pick laptop Dell BK 023 But User Not agree So again Hp laptop pick up 060 with Adopter power Code Hp ProBook 4540S User Sign By : Sandeep Rai				
Status History :	Date Time	Technician Name	Status	Remark	Sign
	13-09-2019 07:13:56	Dhiraj ManeMane	Completed	Call Assigned : Ruchi Madam Comp Name Craft World User Name : Sandeep Rai Work : 1 laptop pick up + 1 Laptop Booting issue Status : Hp laptop BK-060 Booting issue Clear HDD connection Problem now working Pick laptop Dell BK 023 But User Not agree So again Hp laptop pick up 060 with Adopter power Code Hp ProBook 4540S User Sign By : Sandeep Rai	
	13-09-2019 06:41:35	Dhiraj ManeMane	New		-
	13-09-2019 06:41:26	Dhiraj ManeMane	New		-

Previous Complain History :		
	Date Time	Technician Name
	Remark	
	11-09-2019 04:56:45	ShubhamBhojne
	06-09-2019 02:26:55	BasuRaj

bk 6.0 laptop with adptor given and bk 26 was pending

rental laptop picked up bk 60 no.