

B K Infotech

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Support : | W : <http://www.bkinfotech.in>
E : kalpesh@bkinfotech.in

Service Status Details : BK916																																			
Priority :	High																																		
Created By :	Admin - Kalpesh Jain																																		
Complaint Mob. No. :	9768504831																																		
Technician Name :	Shubham Bhojne		Technician Mobile :	9136841707																															
Ticket Type :	Complain	Date & Time :	11-09-2019 04:56:45																																
Vendor Details :																																			
Company Name/Client Name :	Craftworld Events Pvt Ltd	Customer's Mobile :	9768504831	Name :	Craft World Sandeep Rai																														
Address :																																			
Mumbai , , , , Maharashtra																																			
AMC Details :																																			
Expiry Date :	01-01-1970 05:30:00		Type :																																
Product Name :	laptop delivery																																		
Complain :	BK-60 Given replace on BK-23																																		
Technician Comment :	bk 6.0 laptop with adptor given and bk 26 was pending																																		
Complain Operator :	Desktop - Kalpesh Jain																																		
Remark :	bk 6.0 laptop with adptor given and bk 26 was pending																																		
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>16-10-2019 11:25:07</td><td>ShubhamBhojne</td><td>Completed</td><td></td><td>-</td></tr><tr><td>18-09-2019 12:32:32</td><td>ShubhamBhojne</td><td>New</td><td></td><td>-</td></tr><tr><td>11-09-2019 05:28:32</td><td>ShubhamBhojne</td><td>Completed</td><td>bk 6.0 laptop with adptor given and bk 26 was pending</td><td></td></tr><tr><td>11-09-2019 04:57:02</td><td>ShubhamBhojne</td><td>New</td><td></td><td>-</td></tr><tr><td>11-09-2019 04:56:45</td><td>ShubhamBhojne</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	16-10-2019 11:25:07	ShubhamBhojne	Completed		-	18-09-2019 12:32:32	ShubhamBhojne	New		-	11-09-2019 05:28:32	ShubhamBhojne	Completed	bk 6.0 laptop with adptor given and bk 26 was pending		11-09-2019 04:57:02	ShubhamBhojne	New		-	11-09-2019 04:56:45	ShubhamBhojne	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>13-09-2019 06:41:25</td><td>Dhiraj ManeMane</td><td>Call Assigned : Ruchi Madam Comp Name Craft World User Name : Sandeep Rai Work : 1 laptop pick up + 1 Laptop Booting issue Status : Hp laptop BK-060 Booting issue Clear HDD connection Problem now working Pick laptop Dell BK 023 But User Not agree So again Hp laptop pick up 060 with Adopter power Code Hp ProBook 4540S User Sign By : Sandeep Rai</td></tr><tr><td>06-09-2019 02:26:55</td><td>BasuRaj</td><td>rental laptop picked up bk 60 no.</td></tr></tbody></table>					Date Time	Technician Name	Remark	13-09-2019 06:41:25	Dhiraj ManeMane	Call Assigned : Ruchi Madam Comp Name Craft World User Name : Sandeep Rai Work : 1 laptop pick up + 1 Laptop Booting issue Status : Hp laptop BK-060 Booting issue Clear HDD connection Problem now working Pick laptop Dell BK 023 But User Not agree So again Hp laptop pick up 060 with Adopter power Code Hp ProBook 4540S User Sign By : Sandeep Rai	06-09-2019 02:26:55	BasuRaj	rental laptop picked up bk 60 no.																					
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