




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE674																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	7019232963																								
Technician Name :	Anil Yadav		Technician Mobile :	8080922983																					
Ticket Type :	Complain	Date & Time :	18-11-2019 11:21:01																						
Vendor Details :																									
Company Name/Client Name :	Concentrix DT	Customer's Mobile :	7019232963	Name :	Concentrix Dt Vinod Kumar S																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	CCTV																								
Complain :	we are unable to view NVR connected CCTV camera footage in SCR and server room																								
Technician Comment :	one camera L3 location not working complaint solave. And 8 camera not ADD in backup NVR. l do ADD in backup NVR8 cameras.Now .total 39 cameras working condition																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	one camera L3 location not working complaint solave. And 8 camera not ADD in backup NVR. l do ADD in backup NVR8 cameras.Now .total 39 cameras working condition																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>25-11-2019 10:44:28</td><td>AnilYadav</td><td>Completed</td><td>one camera L3 location not working complaint solave. And 8 camera not ADD in backup NVR. l do ADD in backup NVR8 cameras.Now .total 39 cameras working condition</td><td></td></tr><tr><td>18-11-2019 11:27:41</td><td>AnilYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>18-11-2019 11:21:02</td><td>AnilYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	25-11-2019 10:44:28	AnilYadav	Completed	one camera L3 location not working complaint solave. And 8 camera not ADD in backup NVR. l do ADD in backup NVR8 cameras.Now .total 39 cameras working condition		18-11-2019 11:27:41	AnilYadav	New		-	18-11-2019 11:21:02	AnilYadav	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>31-08-2020 12:23:07</td><td></td><td>false complain received. As confirmed with madhu sir</td></tr><tr><td>18-11-2019 11:49:21</td><td>AnilYadav</td><td>one camera L3 location not working complaint solave. And 8 camera not ADD in backup NVR. l do ADD in backup NVR8 cameras.Now .total 39 cameras working condition</td></tr></tbody></table>					Date Time	Technician Name	Remark	31-08-2020 12:23:07		false complain received. As confirmed with madhu sir	18-11-2019 11:49:21	AnilYadav	one camera L3 location not working complaint solave. And 8 camera not ADD in backup NVR. l do ADD in backup NVR8 cameras.Now .total 39 cameras working condition											
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