

Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE1769															
Priority :	High														
Created By :	Customer - Concentrix Dt Vinod Kumar S														
Complaint Mob. No. :	7019232963														
Technician Name :		Technician Mobile :													
Ticket Type :	Complain	Date & Time :	31-08-2020 12:23:07												
Vendor Details :															
Company Name/Client Name :	Concentrix DT	Customer's Mobile :	7019232963	Name :	Concentrix Dt Vinod Kumar S										
Address :															
Mumbai , , , , Maharashtra															
AMC Details :															
Expiry Date :	01-01-1970 05:30:00	Type :													
Product Name :	CCTV														
Complain :	Dear Team, It has been observed that after annual shutdown activity on 30th Aug 2020, all security system restored to normal except Biometric NVR which is still not restored, kindly attend the issues on priority and rectify the issues ASAP.														
Technician Comment :															
Complain Operator :	Desktop - Concentrix Dt Vinod Kumar S														
Remark :	false complain received. As confirmed with madhu sir														
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>31-08-2020 12:23:08</td><td></td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	31-08-2020 12:23:08		New		-
Date Time	Technician Name	Status	Remark	Sign											
31-08-2020 12:23:08		New		-											
Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>18-11-2019 11:49:21</td><td>AnilYadav</td><td>one camera L3 location not working complaint solave. And 8 camera not ADD in backup NVR. I do ADD in backup NVR8 cameras.Now .total 39 cameras working condition</td></tr><tr><td>18-11-2019 11:21:01</td><td>AnilYadav</td><td>one camera L3 location not working complaint solave. And 8 camera not ADD in backup NVR. I do ADD in backup NVR8 cameras.Now .total 39 cameras working condition</td></tr></tbody></table>					Date Time	Technician Name	Remark	18-11-2019 11:49:21	AnilYadav	one camera L3 location not working complaint solave. And 8 camera not ADD in backup NVR. I do ADD in backup NVR8 cameras.Now .total 39 cameras working condition	18-11-2019 11:21:01	AnilYadav	one camera L3 location not working complaint solave. And 8 camera not ADD in backup NVR. I do ADD in backup NVR8 cameras.Now .total 39 cameras working condition	
Date Time	Technician Name	Remark													
18-11-2019 11:49:21	AnilYadav	one camera L3 location not working complaint solave. And 8 camera not ADD in backup NVR. I do ADD in backup NVR8 cameras.Now .total 39 cameras working condition													
18-11-2019 11:21:01	AnilYadav	one camera L3 location not working complaint solave. And 8 camera not ADD in backup NVR. I do ADD in backup NVR8 cameras.Now .total 39 cameras working condition													