




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE11272					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9223338311				
Technician Name :	Atique Salmani		Technician Mobile :	8080922984	
Ticket Type :	Complain	Date & Time :	01-04-2024 11:23:23		
Vendor Details :					
Company Name/Client Name :	Sheetal Complex D Wing Miraroad	Customer's Mobile :	9223338311	Name :	Chandresh Sir
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	CCTV				
Complain :	in TV cameras lagging issue and online need to do				
Technician Comment :	Online done in cahair man mobile and user and password create by chairman and lagging issue check in playback timing given by client it's ok and all 9 cameras working ok				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	Online done in cahair man mobile and user and password create by chairman and lagging issue check in playback timing given by client it's ok and all 9 cameras working ok				

Status History :	<div>Date Time</div>	<div>Technician Name</div>	<div>Status</div>	<div>Remark</div>	<div>Sign</div>
	17-04-2024 12:18:28	Atique Salmani	Completed	Online done in cahair man mobile and user and password create by chairman and lagging issue check in playback timing given by client it's ok and all 9 cameras working ok	
	17-04-2024 10:28:32	Atique Salmani	New		-
	16-04-2024 10:49:53	Atique Salmani	Work Pending	Only visit ther is jio router so need to chenged NVR and cameras ip due to unavailability of laptop.	
	16-04-2024 09:53:13	Atique Salmani	New		-
	04-04-2024 10:43:42	Atique Salmani	Work Pending	No internet and lagging issue resolved working ok	
	04-04-2024 10:03:33	Atique Salmani	New		-
	01-04-2024 06:21:48	Atique Salmani	New		-

Previous Complain History :	<div>Date Time</div>	<div>Technician Name</div>	<div>Remark</div>
	05-08-2023 04:53:20	Atique Salmani	Lift camera was off bec2 lift work going on so liftman remooved power supply so it was off And also backup give in pendrive 19/7/23 6am to 9:30 am 2 cameras .
	21-07-2023 04:26:45	PravinJagade	4 camera recording check And training done. All camera working.