Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$

Service Status Details : VE6333									
Priority:	Low								
Created By:	Admin - Apurva Vajaria								
Complaint Mob. No. :	9884958343								
Technician Name :	Atique Salmani		Technician Mobile :	8080922984					
Ticket Type :	Complain	Date & Time:	08-09-2022 10:54:2	-09-2022 10:54:23					
Vendor Details :									
Company Name/Client Name :	Bombay Deying And Manufacturing Co. Ltd	Customer's Mobile :	9884958343	Name :	Chandraraja Sir				
Address:									
Mumbai , , , , Maharashtra									
AMC Details :									
Expiry Date :	31-07-2020 12:00:00		Type:	Comprehensive					
Product Name:	CCTV								
Complain:	camera need to install and audio camera need to check not able to hear nvr need to be viewed via lan in rajiv sir laptop								
Technician Comment :	Ptz camera installation done angel settings done 2 hose clip $4*4$ boxes Vedeo baloon use material working ok Smps of ptz camera installed above maintance room cable tray And 1st floor staircase reception ground and exit door cameras fractuating so use SMPS wich one remooved from main gate pole camera working ok SMPS use 1floor duct . Also audio main stream and substraem on and also download gaurd station apps in rajiv sir laptop All working ok .								
Complain Operator :	Desktop - Apurva Vajaria								
Remark :	Ptz camera installation done angel settings done 2 hose clip $4*4$ boxes Vedeo baloon use material working ok Smps of ptz camera installed above maintance room cable tray And 1st floor staircase reception ground and exit door cameras fractuating so use SMPS wich one remooved from main gate pole camera working ok SMPS use 1floor duct . Also audio main stream and substraem on and also download gaurd station apps in rajiv sir laptop All working ok .								

Status History	itus History							
:	Date Time	Technician Name		tatus	Remark	Sign		
	08-09-2022 06:26:37	Atique Salmani	Con	npleted	Ptz camera installation done angel settings done 2 hose clip 4*4 boxes Vedeo baloon use material working ok Smps of ptz camera installed above maintance room cable tray And 1st floor staircase reception ground and exit door cameras fractuating so use SMPS wich one remooved from main gate pole camera working ok SMPS use 1floor duct . Also audio main stream and substraem on and also download gaurd station apps in rajiv sir laptop All working ok .	£7.50		
	08-09-2022 10:54:55	Atique Salmani	Nev	N		-		
	08-09-2022 10:54:24	Atique Salmani	Nev	N		-		
Previous								
Complain History :	Date Time	Technician N	ame	Remark				
	02-08-2022 12:39:06 Anil Yadav							
	23-07-2022 10:11:41 Atique Salr		ni	dvr 2 19 cameras recording 56 days and dvr 1 44 days and 3 cameras sheet changed and camera reinstalled also angel settings done. second floor south side give external SMPS so when light off 4 cameras going off so give direct 230 to SMPS maintenance persone issue resolved.		angel SMPS so		

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