

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE15712</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                          |                                                                            |                                                                                       |                 |           |                 |        |        |      |                     |              |           |                                                                     |                                                                                       |                     |              |           |                                                                     |                                                                                       |                     |              |     |  |   |                     |              |              |                                                                            |                                                                                       |                     |              |     |  |   |
|-----------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|----------------------------------------------------------------------------|---------------------------------------------------------------------------------------|-----------------|-----------|-----------------|--------|--------|------|---------------------|--------------|-----------|---------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----------|---------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|---------------------|--------------|--------------|----------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                          |                                                                            |                                                                                       |                 |           |                 |        |        |      |                     |              |           |                                                                     |                                                                                       |                     |              |           |                                                                     |                                                                                       |                     |              |     |  |   |                     |              |              |                                                                            |                                                                                       |                     |              |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                          |                                                                            |                                                                                       |                 |           |                 |        |        |      |                     |              |           |                                                                     |                                                                                       |                     |              |           |                                                                     |                                                                                       |                     |              |     |  |   |                     |              |              |                                                                            |                                                                                       |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9082372422                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                          |                                                                            |                                                                                       |                 |           |                 |        |        |      |                     |              |           |                                                                     |                                                                                       |                     |              |           |                                                                     |                                                                                       |                     |              |     |  |   |                     |              |              |                                                                            |                                                                                       |                     |              |     |  |   |
| <b>Technician Name :</b>                | Pravin Jagade                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                          | <b>Technician Mobile :</b>                                                 | 7262044153                                                                            |                 |           |                 |        |        |      |                     |              |           |                                                                     |                                                                                       |                     |              |           |                                                                     |                                                                                       |                     |              |     |  |   |                     |              |              |                                                                            |                                                                                       |                     |              |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | <b>Date &amp; Time :</b> | 04-09-2025 10:29:36                                                        |                                                                                       |                 |           |                 |        |        |      |                     |              |           |                                                                     |                                                                                       |                     |              |           |                                                                     |                                                                                       |                     |              |     |  |   |                     |              |              |                                                                            |                                                                                       |                     |              |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                          |                                                                            |                                                                                       |                 |           |                 |        |        |      |                     |              |           |                                                                     |                                                                                       |                     |              |           |                                                                     |                                                                                       |                     |              |     |  |   |                     |              |              |                                                                            |                                                                                       |                     |              |     |  |   |
| Company Name/Client Name :              | Kokan Residency                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Customer's Mobile :      | 9082372422                                                                 | Name :                                                                                | Chandrakant Sir |           |                 |        |        |      |                     |              |           |                                                                     |                                                                                       |                     |              |           |                                                                     |                                                                                       |                     |              |     |  |   |                     |              |              |                                                                            |                                                                                       |                     |              |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                          |                                                                            |                                                                                       |                 |           |                 |        |        |      |                     |              |           |                                                                     |                                                                                       |                     |              |           |                                                                     |                                                                                       |                     |              |     |  |   |                     |              |              |                                                                            |                                                                                       |                     |              |     |  |   |
| Mumbai , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                          |                                                                            |                                                                                       |                 |           |                 |        |        |      |                     |              |           |                                                                     |                                                                                       |                     |              |           |                                                                     |                                                                                       |                     |              |     |  |   |                     |              |              |                                                                            |                                                                                       |                     |              |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                          |                                                                            |                                                                                       |                 |           |                 |        |        |      |                     |              |           |                                                                     |                                                                                       |                     |              |           |                                                                     |                                                                                       |                     |              |     |  |   |                     |              |              |                                                                            |                                                                                       |                     |              |     |  |   |
| Expiry Date :                           | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                          | Type :                                                                     |                                                                                       |                 |           |                 |        |        |      |                     |              |           |                                                                     |                                                                                       |                     |              |           |                                                                     |                                                                                       |                     |              |     |  |   |                     |              |              |                                                                            |                                                                                       |                     |              |     |  |   |
| <b>Product Name :</b>                   | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                          |                                                                            |                                                                                       |                 |           |                 |        |        |      |                     |              |           |                                                                     |                                                                                       |                     |              |           |                                                                     |                                                                                       |                     |              |     |  |   |                     |              |              |                                                                            |                                                                                       |                     |              |     |  |   |
| <b>Complain :</b>                       | 1 camera getting on off issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                          |                                                                            |                                                                                       |                 |           |                 |        |        |      |                     |              |           |                                                                     |                                                                                       |                     |              |           |                                                                     |                                                                                       |                     |              |     |  |   |                     |              |              |                                                                            |                                                                                       |                     |              |     |  |   |
| <b>Technician Comment :</b>             | 1 camera no video issue resolved done bollon change.work completed.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                          |                                                                            |                                                                                       |                 |           |                 |        |        |      |                     |              |           |                                                                     |                                                                                       |                     |              |           |                                                                     |                                                                                       |                     |              |     |  |   |                     |              |              |                                                                            |                                                                                       |                     |              |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                          |                                                                            |                                                                                       |                 |           |                 |        |        |      |                     |              |           |                                                                     |                                                                                       |                     |              |           |                                                                     |                                                                                       |                     |              |     |  |   |                     |              |              |                                                                            |                                                                                       |                     |              |     |  |   |
| <b>Remark :</b>                         | 1 camera no video issue resolved done bollon change.work completed.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                          |                                                                            |                                                                                       |                 |           |                 |        |        |      |                     |              |           |                                                                     |                                                                                       |                     |              |           |                                                                     |                                                                                       |                     |              |     |  |   |                     |              |              |                                                                            |                                                                                       |                     |              |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>08-09-2025 11:51:04</td><td>PravinJagade</td><td>Completed</td><td>1 camera no video issue resolved done bollon change.work completed.</td><td></td></tr><tr><td>08-09-2025 11:51:03</td><td>PravinJagade</td><td>Completed</td><td>1 camera no video issue resolved done bollon change.work completed.</td><td></td></tr><tr><td>08-09-2025 10:39:03</td><td>PravinJagade</td><td>New</td><td></td><td>-</td></tr><tr><td>04-09-2025 10:53:28</td><td>PravinJagade</td><td>Work Pending</td><td>Main gate camer on/off problem not solve i remove the camera for checking.</td><td></td></tr><tr><td>04-09-2025 10:30:29</td><td>PravinJagade</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                          |                                                                            |                                                                                       |                 | Date Time | Technician Name | Status | Remark | Sign | 08-09-2025 11:51:04 | PravinJagade | Completed | 1 camera no video issue resolved done bollon change.work completed. |  | 08-09-2025 11:51:03 | PravinJagade | Completed | 1 camera no video issue resolved done bollon change.work completed. |  | 08-09-2025 10:39:03 | PravinJagade | New |  | - | 04-09-2025 10:53:28 | PravinJagade | Work Pending | Main gate camer on/off problem not solve i remove the camera for checking. |  | 04-09-2025 10:30:29 | PravinJagade | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Status                   | Remark                                                                     | Sign                                                                                  |                 |           |                 |        |        |      |                     |              |           |                                                                     |                                                                                       |                     |              |           |                                                                     |                                                                                       |                     |              |     |  |   |                     |              |              |                                                                            |                                                                                       |                     |              |     |  |   |
| 08-09-2025 11:51:04                     | PravinJagade                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Completed                | 1 camera no video issue resolved done bollon change.work completed.        |  |                 |           |                 |        |        |      |                     |              |           |                                                                     |                                                                                       |                     |              |           |                                                                     |                                                                                       |                     |              |     |  |   |                     |              |              |                                                                            |                                                                                       |                     |              |     |  |   |
| 08-09-2025 11:51:03                     | PravinJagade                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Completed                | 1 camera no video issue resolved done bollon change.work completed.        |  |                 |           |                 |        |        |      |                     |              |           |                                                                     |                                                                                       |                     |              |           |                                                                     |                                                                                       |                     |              |     |  |   |                     |              |              |                                                                            |                                                                                       |                     |              |     |  |   |
| 08-09-2025 10:39:03                     | PravinJagade                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | New                      |                                                                            | -                                                                                     |                 |           |                 |        |        |      |                     |              |           |                                                                     |                                                                                       |                     |              |           |                                                                     |                                                                                       |                     |              |     |  |   |                     |              |              |                                                                            |                                                                                       |                     |              |     |  |   |
| 04-09-2025 10:53:28                     | PravinJagade                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Work Pending             | Main gate camer on/off problem not solve i remove the camera for checking. |  |                 |           |                 |        |        |      |                     |              |           |                                                                     |                                                                                       |                     |              |           |                                                                     |                                                                                       |                     |              |     |  |   |                     |              |              |                                                                            |                                                                                       |                     |              |     |  |   |
| 04-09-2025 10:30:29                     | PravinJagade                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | New                      |                                                                            | -                                                                                     |                 |           |                 |        |        |      |                     |              |           |                                                                     |                                                                                       |                     |              |           |                                                                     |                                                                                       |                     |              |     |  |   |                     |              |              |                                                                            |                                                                                       |                     |              |     |  |   |

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| Previous<br>Complain<br>History : | Date Time           | Technician Name | Remark                                                                                                                                                   |
|                                   | 29-08-2025 11:25:09 | SantoshPathak   | 40 mtr cabling done by tukaram ji - 29.8.2025                                                                                                            |
|                                   | 05-08-2025 10:45:52 | Neeraj Chauhan  | Ppm done 1 life camera video disturbance issue solved 2 nos<br>balune use gate camera cable issue cable length aprox 100 to<br>120 1 camera work pending |