




Vallabh Enterprises

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Service Status Details : VE9639																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	9820053157																			
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																
Ticket Type :	Complain	Date & Time :	26-09-2023 01:04:56																	
Vendor Details :																				
Company Name/Client Name :	Captain Kohal	Customer's Mobile :	9820053157	Name :	Captain Kohal															
Address :																				
Mumbai , , , , Maharashtra																				
AMC Details :																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
Product Name :	CCTV																			
Complain :	2 cameras blackish issue																			
Technician Comment :	One camera back side covered by dust so clean and one main gate camera down so set angel and working ok . And terrace main gate cameras need to color cameras bullet according to kohal sir .																			
Complain Operator :	Desktop - Apurva Vajaria																			
Remark :	One camera back side covered by dust so clean and one main gate camera down so set angel and working ok . And terrace main gate cameras need to color cameras bullet according to kohal sir .																			
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>27-09-2023 11:13:41</td><td>Atique Salmani</td><td>Completed</td><td>One camera back side covered by dust so clean and one main gate camera down so set angel and working ok . And terrace main gate cameras need to color cameras bullet according to kohal sir .</td><td></td></tr><tr><td>26-09-2023 06:10:07</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	27-09-2023 11:13:41	Atique Salmani	Completed	One camera back side covered by dust so clean and one main gate camera down so set angel and working ok . And terrace main gate cameras need to color cameras bullet according to kohal sir .		26-09-2023 06:10:07	Atique Salmani	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	16-08-2023 01:56:00	Atique Salmani	Camera nmbr 13 changed BNC from camera end and also rejoin from cut cable by parrot now it's working ok but in under observation. Also terrace nmb6 camera reconnection becuz sea side so BNC and DC rushted now all working ok with recording.
	07-08-2023 10:11:49	Atique Salmani	Camera no 1 main gate new changed with box and connector and 7 nmbr again off so 1 nmbr camera swap against 7 nmbr and 8 nmbr terrace camera adjust verifocal and working ok all cameras .